

# PUBLIC GRIEVANCES COMMISSION

GOVT. OF NATIONAL CAPITAL TERRITORY OF DELHI

Order under Para 2(B) of the PGC Resolution No F.4/14/94-AR dated 25.9.97

Date of Hearing: 24 -04-2014

Complainant : Smt. Dhanwanti, W/o. Late Shri Vinod Kumar, I-68, Mangolpuri, New Delhi.  
Telephone No:

Respondent : **Special Commissioner of Police (Vigilance), Delhi Police, Delhi Police Headquarters, I.P. Estate, New Delhi.**

Telephone No:

Grievance No. : PGC/2013/DP/1231  
Grievance filed on : 28-02-2014  
First hearing in the PGC : 24/04/2014  
Scheduled on

## 1. Brief facts of the complaint

The complainant has alleged that she has not been provided a copy of the Post-mortem report of her husband dated 22-05-2013 conducted at MAMC. She has stated that the same was required for filing a case in the Consumer Court.

## 2. Proceedings in the Public Grievances Commission

The PGC convened its first hearing on the complaint on 24-04-2014, when the following were present:-

Complainant : Present  
Respondent : ACP Kailash Chand/OD  
ASI Chand Singh PS North Rohini

## 3. Relevant facts emerging during the hearing

An ATR has been filed by Shri Sanjay Kumar, Addl. Dy Commissioner of Police (OD), stating that:-

“The matter has been got enquired into through ACP/Prashant Vihar/OD which revealed that on 19-05-13 a DD No.10-S at 10.22 am was marked to ASI Chand Singh from BSA Hospital regarding wrong injection given to the relative of the caller. On this, the ASI reached

the spot and collected MLC No. 5277/13 dated 19-05-13 and other medial papers of the deceased Shri Vinod Kumar. The body of the deceased was got preserved at Mortuary of BSA Hospital. Smt. Dhanwanti gave a written application against the doctors of BSA Hospital for giving wrong treatment to her husband. On this a Board of Doctrs was constituted at MAMC Hospital for conducting autopsy on the dead body. After autopsy viscera was preserved for analysis to know the cause of death. The copy of PM report was supplied to the complainant. The complainant wants the viscera report of her husband which is not ready as yet. As soon as the report is received, the same will be provided to the complainant without any delay” (A Copy of ATR has been given to the complainant).

The complainant stated that a long time has already passed but the viscera report has not been obtained by the I.O. I.O has stated that a letter addressed by the DCP has been sent to the Director FSL but the report was still awaited.

4. **Directions of PGC**

The Commission perused the letter and found that the viscera was sent to FSL way back in Nov 2013 and already five months have gone by. Addl. C P of the District may take up the matter demi-officially with the Director FSL for expediting the FSL viscera report and provide the same to the complainant as requested by her.

With the above advice, the Commission has decided to close the case.

o/c

*Shant*

(S.K. Jain)

Member (Wholetime)

Copy to: 5351-358

13/5/14

1. The Special Commissioner of Police (Vigilance), Delhi Police, Delhi Police Headquarters, I.P. Estate, New Delhi
2. Additional Commissioner (Vigilance), Delhi Police, PS Barakhambha Road, Connaught Place, New Delhi
3. The Addl. Commissioner of Police, (Outer District), Old Police Post Dost Pushpanjali Enclave, Road NO. 43, Pitampura, Delhi-34
4. The Deputy. Commissioner of Police, (Outer District), Old Police Post Dost Pushpanjali Enclave, Road NO. 43, Pitampura, Delhi-34
5. Smt. Dhanwanti, W/o. Late Shri Vinod Kumar, R/o. \_\_\_\_\_ Delhi
6. PPS to Member (W/T), PGC