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PUBLIC GRIEVANCES COMMISSION
GOVT. OF NATIONAL CAPITAL TERRITORY OF DELHI

Order under Para 2(B) of the PGC Resolution No F.4/14/94-AR dated 25.9.97

Date of hearing: 19 May, 2014

Complainant : **Sh. Deepak Pandey,**
deepakpandey.fire@gmail.com

Respondent : **Chief Executive Officer,**
Delhi Jal Board,
Govt. of NCT of Delhi,
Varunalaya Phase-II,
Karol Bagh, New Delhi

Grievance No. : PGC/2014/DJB/644
Grievance filed on : 1/ 4/ 2014
First hearing in the PGC, : 19/ 5/ 2014
Scheduled on

1. Brief facts of the complaint

Sh. Deepak Pandey filed a complaint in PGC on 1/4/2014 aggrieved over the inaction of DJB with respect to the complaints of water supply mixed with sewage, which were made to them several times.

2. Proceedings in the Public Grievances Commission

The PGC convened its first hearing on 19 May, 2014, and the attendance was as follows :

Complainant : Absent
Respondent : Sh. A. S. Chauhan, ZE, DJB
Sh. Puneet Kaushik, JE, DJB

3. Relevant facts emerging during the hearing

During the hearing on 19/5/2014, Sh. A. S. Chauhan, ZE, DJB submitted a status report dated 19/5/2014 on behalf of Executive Engineer (East)-1, DJB, informing that the work of changing old / damaged water line is under progress and is likely to be completed by 21/5/2014. The e-mail received from the complainant acknowledging the progress of work is enclosed with the report.

4. Directions of the PGC

In view of the report submitted by the Executive Engineer (East)-I, DJB, the grievance case is closed in the Public Grievances Commission.




(P. K. TRIPATHI)
CHAIRMAN (PGC)

Copy to: 6684-686

21/5/14

- 1 Secretary / Nodal Officer (PGC), DJB, Govt. of NCT of Delhi, Varunalaya Phase-II, Jhandewalan, Karol Bagh, New Delhi
- 2 Executive Engineer (East)-1, DJB, Government of NCT of Delhi, M-16, Pocket-E, Mayur Vihar Phase-II, Delhi – 110091
- 3 Sh. Deepak Pandey, deepakpandey.fire@gmail.com