

GOVERNMENT OF NATIONAL CAPITAL TERRITORY OF DELHI  
DEPARTMENT OF FOOD, SUPPLIES & CONSUMER AFFAIRS  
K-BLOCK, VIKAS BHAWAN, I.P. ESTATE, NEW DELHI-110002  
(POLICY BRANCH)

No. F 3(4)/F&S/P&C/ SLA/2011/ 274

Dated : 5.3.2014

To,

Deputy Secretary (IT),  
Govt. of NCT of Delhi  
Department of Information Technology  
9<sup>th</sup> Level B Wing , Delhi Secretariat  
I P Estate, New Delhi-110002

Sub : Addition of services under e- SLA

Sir,

May please refer to the minutes of meeting held on 28/01/2014, for addition of newly identified service in the schedule of services appended to Delhi (Right of citizen to Time Bound Delivery of Services) Act, 2011. The following Service may be included in e-SLA.

SN	Name of Service	No. of Days	Competent Officer and Appellate Authority
1	Surrender of Ration Card	1 day	Competent Officer - Food and Supply Officer  Appellate Authority- Zonal Assistant Commissioner, F&S Department.

This issues with the prior approval of Competent Authority.

Yours faithfully,  
  
(GOVIND RAM)

ASSTT. COMMISSIONER (P&C)



Dated : 5.3.2014

No. F 3(4)/F&S/P&C/ SLA/2011/ 274-280

Copy endorsed to:-

1. All Zonal Assistant Commissioner, F&S Deptt.
2. System Analyst, F&S Hqs. for uploading at website of Department
3. Assistant Commissioner (Distribution)
4. All Circle FSOs through concerned Zonal ACs
5. P.S. to CFS/ SPL CFS
6. P.A. to Addl. CFS / Jt. Commissioner

  
(GOVIND RAM)  
ASSTT. COMMISSIONER (P&C)

AP(D)  5/3/14  
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