

DELHI JAL BOARD
OFFICE OF THE DIRECTOR (REVENUE)
VARUNALAYA PH-II, KAROL BAGH, NEW DELHI.

OFFICE ORDER NO. 154

DATED: 21.11.2014

Subject: Fake transaction of bill collection.

Fake transactions of bill collection were reported from office of the ZRO-Sultanpuri and Mukherjee Nagar by misusing the official ID of the then ZROs thereby, issuing fictitious receipts to the consumers, without cash actually having been received / deposited in DJB Treasury. It was also observed that the affected consumers had not deposited the money either on DJB Counters or Jeevan Counters or ATM Machines but with outsiders known to them. On receipt of this information and preliminary examination, all such fictitious transactions were cancelled. This has not only caused inconvenience to the consumers due to fault on their part also to some extent but also to loss to the DJB. The matter is under investigation by the investigating agency of the Government.

2. Since, affected consumers were time and again making complaints that the paid amount was getting reflected in their subsequent bills as arrear and Late Payment Surcharge (LPSC) was also being levied in each cycle, therefore, this matter was placed before the Board in its 117th Meeting held on 30-10-2014 for information and considering the proposal that DJB will defer initiation of any action like recovery action for these arrears, issue of notices, and disconnection of affected water connections for the alleged amount paid by the consumers which is on record and they will be asked to pay only current water bills till a final report is received from the investigating agency, and this issue gets finally decided.

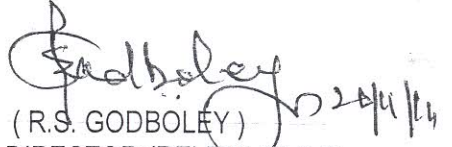
The disputed amount is proposed to be shown in the water bills as **"Amount under verification by DJB"**

till this is rediced to zero/recovered.

Car
20/11/14
E.ETEDD/6031
21.11.2014

ACT I *21/11*
SH Sanjay Programme
P.T.O.
[Signature]
24.11.14

3. The Board vide Resolution No.148 dated 30-10-2014 has considered the above proposal and resolved to approve the same. The Board resolved to take further action in anticipation of the confirmation of the minutes. This is for information and necessary action by all concerned.
4. This issues in anticipation of the confirmation of the minutes of the 117th meeting of the Board.


(R.S. GODBOLEY)
JT. DIRECTOR (REVENUE) H.Q.

No. DJB/DOR/Fake Transaction./2014-15/15414

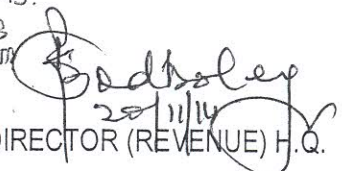
Dated : 21.11.2014

Copy for necessary action to :

1. Jt. Director (Revenue) CN-NW./
2. E.E.(North West)-I / E.E.(North Zone)-II.
3. Dy. Director (Revenue) North /North West.
4. Z.R.O.(N.W.)-I / ZRO(NZ)-II, Mukherjee Nagar.
5. Consultant (PR) : for necessary Press Release.
6. E.E.(EDP) : for uploading on DJB website.
7. M/s. TCS, 6th Floor, Varunalaya Building Phase-II for necessary modification in application software.
8. Guard File.

Copy for information to :

1. Secretary to CEO, DJB for kind information of the CEO.
2. Member (Admn.) / Member (Finance)/ Member (WS)/ Member (Dr.)/CVO.
3. Concerned Chief Engineers.
4. Director(F&A) / Director(Revenue) / Director(A&P) / Secretary, DJB.
5. S.Es (Maintenance) / Jt. Dir.(Revenue) / Jt. Dir.(F&A)-I & II.
6. Jt. Director (Vigilance)/ Jt. Director (F&A)-I & II/A.O.(Revenue)/A.O.(Treasury).
7. Mrs Misa Agarwal, Mpl Councillor / Honble Member, DJB.
8. Sh. Jai Gopal, Mpl Councillor / Honble Member, DJB
9. Sh. (Dr). Pankaj Kumar Singh, Mpl Councillor / Honble Member, DJB


JT. DIRECTOR (REVENUE) H.Q.

