

**GOVERNMENT OF NCT OF DELHI
DEPARTMENT OF REVENUE
OFFICE OF THE DIVISIONAL COMMISSIONER (DELHI)
5, SHAM NATHMARG, DELHI-110054**

F.1/Div.Comm./PA/2013/

Dated:

ORDER

Revenue Department has decided to integrate Short Message Services (SMS) for the various citizen centric services which are already under e-SLA. In order to integrate various services of Revenue Department, GNCT Delhi with SMS based services, 14 digit unique number across Delhi will be generated for the below mentioned services. These services are already under e-SLA.

1. Issuance of OBC Certificate
2. Issuance of SC/ST Certificate
3. Issuance of Other State SC/ST Certificate
4. Issuance of Domicile Certificates
5. Issuance of Income Certificates
6. Issuance of delayed registration of Birth Orders
7. Issuance of delayed registration of Death Orders
8. Issuance of Nationality Certificates
9. Issuance of Solvency Certificates
10. Issuance of Surviving Member Certificates

The SMS will be sent to the applicant at the following stages

- Within 24 hrs of submission of the application.
- On the day on which the decision or any query is raised on the application.
- On the day the certificate is dispatched.
- Further, citizens will be allowed to get the current status of the application on any day by sending SMS at the mobile no. 9211728082 in the following format

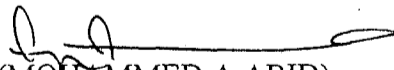
- ESLA 00019421109214 to the Mobile No. 9211728082 <Keyword>
<application no provided by department>

- The response to the applicant will be shown as under

“The status of the application no. 00019421109214 is <present status of the application>”

This system will be operationalized w.e.f. 25 Feb, 2013 in all districts of Revenue Department.

This issue with the prior approval of Secretary (Revenue)


(MOHAMMED A. ABID)

ADDITIONAL SECRETARY (REVENUE)

All Deputy Commissioners, NCT of Delhi -

No.F.1/Div.Comm./PA/2013/

Dated:

Copy to:-

1. Pr. Secy. To Hon'ble LG, Raj Niwas, Court Lane, Delhi-54.
2. Pr. Secy. To Hon'ble C.M., 3rd Level, 'A' Wing, Delhi Secretariat, Delhi.
3. OSD to Chief Secretary, GNCTD, 5th Level, Delhi Sectt., Delhi.
4. PS to Divisional Commissioner/Secretary (Revenue), 5, Sham Nath Marg, Delhi.
5. PS to Secretary (IT), IT Department, 9th Level, 'B' Wing, Delhi Sectt., Delhi
6. Sh. Sanjay Kapoor, SIO of NIC, GNCTD, 3rd Level, Delhi Sectt. Delhi.
7. All DIOs, Revenue Deptt., Delhi
8. System Analyst, O/o Divisional Commissioner with request to upload the order on the website of Revenue Department.
9. Guard File.



(MOHAMMED A.ABID)

ADDITIONAL SECRETARY (REVENUE)