

GOVERNMENT of NCT of DELHI  
REVENUE DEPARTMENT  
5, SHAM NATH MARG, DELHI-110054

No. F1(2)/COMP/DCO/09/15

Dated 04/01/2012

To,  
All Dy Commissioner's (Revenue)  
Delhi/New Delhi

Subject: - e-SLA monitoring.

Sir,

For better monitoring of services of Revenue Department under e-SLA the provisions in the e-Praman Patra software are being made for automatic generation of alert messages to DC/ADM/SDM/Tehsildars.

Provisions are also made for the automatic relay of the SMS to the applicant once his/her certificate is ready. You are therefore requested to direct all the concerned officers/officials that while receiving the applications the mobile number of the applicant has to be necessarily taken and while entering the details of the application in the e-PramanPatra software, the mobile number of the applicant should be entered compulsorily.

Also, henceforth any application which requires the attestation by a Class I Gazetted officer (e.g Domicile), the attestation needs to be compulsorily supported by the I-Card Number and the mobile number of the attesting officer. Further, In this regard the application for verification will be sent to the verifying officer with a self addressed envelope and remarks that if the reply is not received by this office within seven days, the application will be rejected.

Yours faithfully

(Kuldeep Singh Gangar)

Additional Secretary (Revenue)

No. F1 (2)/COMP/DCO/09

Dated

Copy to:-

1. P.S. to Secretary (Revenue) for information.
2. Guard File.

(Kuldeep Singh Gangar)

Additional Secretary (Revenue)

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