DELHI JAL BOARD OFFICE OF THE DIRECTOR(REVENUE) VARUNALAYA PHASE-II,KAROL BAGH, NEW DELHI

No.DJB/DOR/NSDL/Payment Gateway/2012/ 9700

Dated: 14.09.2012

M/s NSDL Database Management Limited,
(a wholly owned subsidiary of the National Securities Depository Limited),
Registered Office: 4th Floor, Trade World,
'A'Wing, Kamala Mills Compound,
Senapati Bapat Marg, Lower Parel,
Mumbai-400013.

WORK ORDER NO. 09

Subject:- Work order for on-line payment of water /sewer bills by DJB consumers through "NDML" Payment Gateway.

Dear Sir,

This is with reference to the Contract Agreement No. 05/2012-13 signed between Delhi Jal Board and M/s NSDL Database Management Limited on 11.09.2012 whereby NSDL has been authorized to provide "on-line" bill payment facilities to the consumers of Delhi Jal Board through portal for making payments of their water / sewer bills by using NSDL Payment Gateway. The transaction fee on account of using NSDL Payment Gateway shall be borne solely by the consumers of DJB which are as under:-

S.No.	Payment Type	Fees (excluding service tax)
1.	Internet Payment	 Rs. 5/- per transaction for transaction payment amount of upto Rs.500/- Rs.10/- per transaction for transacton payment amounts of Rs.500/- and more
2.	Debit Card Payment	Rs.18/- per transaction (for transaction payment of any amount)
3.	Credit Card Payment	1.00% of the Citizen Payment Amount subject to minimum of Rs.5/- per transaction.

In terms of Notification No. 25/2012-Service Tax dated 20th June,2012 issued by the Department of Revenue, Ministry of Finance, Govt of India, the services provided by a Contractor/Operator to DJB in context of carrying out any activity in relation to any function ordinarily entrusted to DJB is exempted from Service Tax. This was further circulated by the

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Director (F&A) vide letter No. DJB/Dir(F&A)/2012/69653 dated 28.06.2012 for implementation. Therefore, levy of Service Tax is not applicable in this case.

However, payment of water charges received through NSDL Payment Gateway are required to be credited into designated DJB accounts within T+2 basis (excluding holidays) of receipts of clear funds from the banks and Payment Gateway Service Provider followed by MIS to the Revenue (HQ), A.O.(Treasury) / Head Cashier and B&A Section of DJB.

You are informed to commence the work and take up the matter with M/s TCS being the service provider engaged by DJB, for payment integration with the RMS system of DJB as per terms and conditions of the contract agreement. (Copy of contract agreement enclosed).

Yours faithfully,

(Naresh Kumar)
Dy.Director(Revenue) HQ/RMS

Copy for necessary action to:-

1. All Jt.Directors (Revenue).

2. All Executive Engineers (W/S/R)/All Dy. Directors.

3 EE(EDP): for uploading on DJB website.

4. All ZROs/Addl.ZRO.

5. Consultant (PR): for issue of a press release.

6. AO(R)/AAO(R)

7. AO(Treasury): to open account for the purpose immediately.

8. M/s TCS: for doing necessary payment integration.

Copy for information to:

- 1. Vice Chairman, DJB.
- 2. CEO
- 3. Member (Admn.)/Member (Finance)/Member (Water)/Member (Dr.)/CVO.

4. All Chief Engineers.

5. Director (F&A)/Director(Rev.)/Director (Rev.)RMS/Director(A&P).

6. Jt.Director (F&A)-I & II.

7. Sh. Chittarnjan Sawaijam, Consultant-Technology Management, DOiT, Govt of India, 4th Floor, Electronics Niketan, 6-CGO Complex, Lodhi Road, New Delhi-110003.

Dy.Director(Revenue)HQ/RMS