

GOVERNMENT OF NATIONAL CAPITAL TERRITORY OF DELHI
DEPARTMENT OF SOCIAL WELFARE
7TH FLOOR, MSO BUILDING, ITO
NEW DELHI-110002
(Computer Cell)

F.56(320)/DSW/CC/84/2021-22/15853-15912

Dated: 22 NOV 2022

C I R C U L A R

Department of Social Welfare recently procured 79 hp desktops from M/s Hind Technocare, Atrium Floor, A-8, The Surya Hotel, New Friends Colony, New Delhi-110025 which were distributed to the different offices/institutions/homes of the Department as per their requirement.

In this regard, it is to bring in the notice of all the users that the desktops have been procured with an Original Equipment Manufacturer (OEM) warranty of 5 years from the date of installation in the respective offices. Therefore, it is requested to contact the toll free no. **18002587170** in case of any issue in the operationalization and the functioning of the procured desktops and get a complaint ID.

In case the issue remains unresolved for more than 48 hrs. the complaint no. received from M/s HP may be shared with the IT Branch of the Department of Social Welfare so that appropriate action could be taken.

All the users are also advised to install only licensed software to avoid any legal action or cybersecurity threat.


(Harbir Singh)

Sr. System Analyst

To,

1. All DDs/DSWOs/CPO/Heads of Homes and Institutions
2. Assistant Programmer, Computer Cell, Social Welfare for uploading on the website of the Dptt

F.56(320)/DSW/CC/84/2022-22/

Dated:

Copy for information to:

1. PS to Secretary, Social Welfare, 7th Floor, MSO Building, ITO, New Delhi-110002
2. PA to Director, Social Welfare, 7th Floor, MSO Building, ITO, New Delhi-110002


(Harbir Singh)

Sr. System Analyst