

**GOVERNMENT OF NATIONAL CAPITAL TERRITORY OF DELHI  
FINANCE (POLICY) DEPARTMENT  
4<sup>TH</sup> LEVEL, A WING, DELHI SECRETARIAT  
I.P. ESTATE: NEW DELHI-110002**

**No.F.20/04/2022/Finance (Policy)/1793-1799 Dated: 01/06/2022**

**OFFICE MEMORANDUM**

**Subject: Modification of instructions regarding Air Travel and Booking of Air Tickets on Government account - Purchase of Air Tickets from Authorized Agent(s).**

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The attention of all the departments of Government of NCT of Delhi is invited towards the instructions issued by the Government of India, Ministry of Finance, Department of Expenditure vide their Office Memorandum No. 19024/03/2021-E.IV dated 31<sup>st</sup> December, 2021, wherein it has been decided in view of the decision of the Government of India for disinvestment of Air India that in all cases of air travel where the Government bears the cost of air passage, air tickets shall be purchased from the three Authorised Travel Agents Viz. M/S Balmer Lawrie & Company Limited (BLCL), M/S Ashok Travels & Tours (ATT) and Indian Railways Catering and Tourism Corporation Ltd (IRCTC). It has also been clarified vide Office Memorandum No. 19024/03/2021-E.IV dated 16<sup>th</sup> February, 2022 that the air travel on Government account both Domestic (including LTC) and International travel can be made by private airlines.

Now, therefore, in supersession of earlier Office Memorandum issued by this department vide No.F.20/10/2016-AC/104-28 dated 25.02.2016, it has been decided that the following procedure will be followed in respect of air travel on tours both domestic and International travel and LTC:-

- (a) In all cases where a Government servant travels by air on Government Account both domestic and international travel and where the Government bears the cost of air passage, air tickets shall be purchased from DTTDC only.

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- (b) In all cases where entitled category officers travels by air on LTC, air tickets shall be purchased from M/S Balmer Lawrie & Company Limited (BLCL), M/S Ashok Travels & Tours (ATT), Indian Railways Catering and Tourism Corporation Ltd (IRCTC) and DTTDC.
- (c) Air travel on Government account both Domestic (including LTC) and International travel can be made by private airlines. However, while availing LTC, Government officials entitled to travel by air shall travel only as per their entitlement.
- (d) The travel agents are expected to provide to the Government servant the "**Best Available Fare**" on the date of booking on the basis of tour programme as per their entitlement. The Choice of the travel agent for booking of ticket from those in para-b above is left open to the Government Servant concerned. No agency charges will be paid/reimbursed.
- (e) All Mileage Points earned by Government servant on tickets purchased for official travel shall continue to be utilized by the Concerned department for other official travel by their officers. Any usage of these mileage points for purpose of private travel by an officer will attract Departmental Action. This is to ensure that the benefits out of official travel which is funded by the Government should accrue to the Government. The travel agents shall inform about accrued mileage points to the Department on quarterly basis.
- (f) Officers not entitled to travel by Air shall also follow the above procedure, however, reimbursement in such cases shall be restricted to the fare of their entitled class of train or actual expense, whichever is less.



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**Booking of Air tickets through agency/agencies other than mentioned in para 2(b) shall not be admissible and FD will not entertain any proposal for relaxation on this account.**

This issues with the approval of Dy. CM/FM, Govt. of NCT Of Delhi.



**(ASHISH CHANDRA VERMA)**  
**Pr. Secretary (Finance)**

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Copy forwarded to the following for information:-

1. Secretary to Hon'ble Lt. Governor, Delhi.
2. Additional Chief Secretary to Chief Minister, Govt. of NCT of Delhi.
3. Secretary to Dy. Chief Minister, Govt. of NCT of Delhi.
4. S.O.to Chief Secretary, Govt. of NCT
5. All the Addl. Chief Secretaries/Pr. Secretaries/Secretaries/Head of Departments of GNCT of Delhi.
6. Website of Finance Department.
7. Guard file.



**(ASHISH CHANDRA VERMA)**  
**Pr. Secretary (Finance)**