

**GOVERNMENT OF NATIONAL CAPITAL TERRITORY OF DELHI
FINANCE (ADMINISTRATION DIVISION) DEPARTMENT
4TH LEVEL, 'A WING' DELHI SECRETARIAT.
I.P. ESTATE, NEW DELHI 110002**

No.F.1(69)/Fin(Rev-II)/Misc/2020-21/437

Dated:- 11/6/21

To,
All Addl. Chief Secretaries/
Pr. Secretaries/ Secretaries/
Heads of Departments of GNCT of Delhi.

Subject:- Circulation of Signed MoU in r/o. implementation of Payment Gateway (SBIMOPS), Internet Banking, Mobile banking etc., regarding.

Sir,

Please find enclosed herewith the Common Memorandum of Understanding (MoU) between the Finance Department, GNCTD (on behalf of various departments) and State Bank of India for the use of Payment Gateway (SBIMOPS).

You may further take necessary action in this matter.

Your's faithfully,



(MANOJ KUMAR)
DEPUTY SECRETARY, FINANCE



सत्यमेव जयते

INDIA NON JUDICIAL

Government of National Capital Territory of Delhi

e-Stamp

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Description of Document	: Article 5 General Agreement
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First Party	: STATE BANK OF INDIA
Second Party	: FINANCE DEPARTMENT GOVT OF NCT DELHI
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Manoj Kumar
MANOJ KUMAR
DY. SECRETARY (FINANCE)
GOVT. OF NCT OF DELHI
DELHI SECRETARIAT
NEW DELHI



Statutory Alert:

1. The authenticity of this Stamp certificate should be verified at 'www.shcilestamp.com' or using e-Stamp Mobile App of Stock Holding. Any discrepancy in the details on this Certificate and as available on the website / Mobile App renders it invalid.
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AGREEMENT

THIS AGREEMENT made at **New Delhi** on 01.06.2021 (date) between:

The Finance Department, Government of NCT of Delhi on behalf of various departments as per Annexure-B, having Office at New Delhi which expression shall unless it be repugnant to the context or meaning thereof be deemed to mean and include its subsidiary, successors and assigns) of the First PART;

AND

State Bank of India, a statutory corporation constituted under State Bank of India Act 1955, having its Corporate Office at Madame Cama Road, Nariman Point, Mumbai 400 021 (herein after referred to as "**SBI**") which shall include all its successors and permitted assigns of the second PART.

The Parties shall hereinafter collectively refer to as the "Parties" and individually as "Party".

WHEREAS:

- A. Any Department of GNCT Delhi as per Annexure-B is providing facility for online collection of charges through their respective portal and receives payments for the same over the Internet.
- B. SBI is in the business of providing banking services including Payment Gateway (SBIMOPS), Internet Banking, Mobile banking etc. to customers.
- C. Finance Department of GNCT of Delhi and SBI are desirous of entering into an arrangement whereby the Customers will be provided with a facility of making their payments to the various departments of GNCT of Delhi as per Annexure-B through the respective department of GNCT of Delhi website. The Customers visiting respective department of GNCT of Delhi website will be provided with one or more of the following facilities:
 - i) Payment Gateway Facility for Maestro, MasterCard and VISA cards – Debit Cards of all major Banks. And other Cards when available.
 - ii) Internet Banking of SBI and Associates.
 - iii) Mobile Banking of SBI and Associates.
 - iv) Internet banking of other major banks.


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- D. The Parties hereto have agreed that their respective rights and obligations with regard to their business relationship between them *inter se* will be interpreted, acted upon and governed solely in accordance with the terms and conditions of this Agreement.

IT IS NOW AGREED by and between the parties hereto as under: -

1. For the purpose of this Agreement, the following words and phrases shall have the meaning assigned to them under this Article.

i. **"Customer"** shall mean anyone having Internet Banking or Mobile Banking or Debit Card or who uses the same facility.

ii. **"Online Store"** shall mean respective department of GNCT of Delhi Website displaying the particulars of the Products for sale.

iii. **"Products"** shall mean goods and/or services offered for sale by respective department to **Customers**.

iv. **"Transaction consummated by customer"** shall mean products paid for by the customer and the receipt / consumption of the same by the customer serviced by the respective department of GNCT of Delhi.

v. **"Charge back transaction"** shall mean those transactions which the Bank's customer disputes for not having received the products / services as per purchase order/Terms & Conditions from respective department of GNCT of Delhi.

vi. **"Internal Collection Account"** means an account maintained by respective department of GNCT of Delhi with respect to RBI notification dated 24th Nov 2009, for the purpose of collection of funds.

vii. **"Applicable Law"** shall mean any statute, rules, regulations, notification, circular, order, ordinance, requirement, direction, guidelines, announcement or other binding action or requirement of an authority, which has the force of law in India.

viii. **"RBI Directions"** shall mean any instructions/guidelines issued by Reserve Bank of India from time to time under Payment and Settlement Systems Act 2007 and / or any other instructions issued by RBI in this regard from time to time.

ix. **Respective Department's application** shall mean the portal of the respective Department of GNCT of Delhi as per Annexure-B under GNCTD' Receipt Accounting System-used for making online payment to the respective Department of GNCT of Delhi.

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2. Respective Department of GNCT of Delhi shall use the Internal Collection Account in SBI being Account No. atBranch, as a pooling account to collect all monies related to transactions done through the Payment Gateway.
3. Respective Department of GNCT of Delhi will conduct a stringent check on its sub-Departments before sign up. Respective Department of GNCT of Delhi undertakes to bear the responsibility for the sub-Departments. As per the legal agreement with the sub-Departments, the sub-Departments have authorized Respective Department to collect money on their behalf and make payout to them, wherever applicable.
4. Customer will:
 - (a) Log into the respective department of GNCT of Delhi website and will choose the Products that he wishes to purchase and fill in certain information like name, address, etc. as required by the respective department of GNCT of Delhi. The Customer will have various payment options. If he chooses to pay through Internet Banking /Mobile banking of SBI, the Customer logs in to the SBI's Internet Banking / Mobile Banking. SBI will authenticate the Customer and on instructions from the Customer debit his account immediately. If he chooses to pay through Internet Banking of other banks, the customer will select the desired bank from the list of banks available in the drop-down. He will be taken to the login page of the selected bank where he will enter his credentials. His bank will authenticate the Customer and on instructions Customer's account will be debited by his bank immediately and respective department of GNCT of Delhi account will be credited on the next day (T+1). Similarly, if he chooses to pay through his Debit, the Customer will have to fill in details as required.
 - (b) On debit of Customer's Account, SBI shall automatically credit the Internal Collection Account for a like amount on T+1 basis (within one day after the date of the transaction).
 - (c) In case of a refund, once the refund has been processed by respective department of GNCT of Delhi, the amount will be credited to the customer's account by SBI within 3 days.
5. Respective Department of GNCT of Delhi will endeavour to work with SBI to provide the special deals for SBI Customers shopping on respective department of GNCT of Delhi website and promote usage of Online SBI Internet Banking, Mobile Banking and State Bank Payment Gateway.

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6. SBI will charge User/Applicant the transaction charges as below: (Annexure-A)

'Transaction value' is defined as total transaction value of all successful transactions routed through SBI Payment Gateway / Internet Banking of SBI / Internet Banking of any other Bank/ Mobile Banking. SBI will raise a invoice/ Debit note to recover the transaction charges from respective department on a monthly basis.

7. Repudiation of Payment:

SBI may repudiate payment in respect of Orders where:

- a. Payment of any order which the Customer disputes and such dispute is not resolved within 21 days of intimation from SBI to respective department of GNCT of Delhi. However, before intimating respective Department of GNCT of Delhi of such dispute, SBI shall ask the customer to deal the case directly with respective Department as per Clause 8 below. In case the customer is not satisfied thereafter and demands the same from SBI, SBI shall intimate respective department of GNCT of Delhi of the same and respective department of GNCT of Delhi shall resolve the dispute within 21 days of intimation from SBI, failing which SBI shall debit the internal collection account and credit the customer's account.
 - b. Where SBI is entitled to repudiate payments in respect of an Order for reasons as mentioned in 7a above and has already credited the Internal Collection Account of respective department of GNCT of Delhi as per clause 4 hereinabove, SBI shall be entitled to refund, by way of:
 - (i) Debiting the Internal Collection Account of respective department of GNCT of Delhi with a prior intimation to respective department of GNCT of Delhi, or
 - (ii) Call upon respective department of GNCT of Delhi to deposit the relevant amount in their Collection Account within 7 working days
8. Any disputes regarding quality, non-delivery and delay in delivery of the Products otherwise will be dealt with, by and between respective department of GNCT of Delhi and the Customer directly and SBI shall not be a party to such dispute.
9. Respective Department of GNCT of Delhi undertakes to resolve all queries raised by SBI customers pertaining to Internet Banking and State Bank Payment Gateway transactions

on account of respective department of GNCT of Delhi. The respective department of GNCT of Delhi has put in a support team to respond to the customer's queries.

10. Respective Department of GNCT of Delhi has a strong Risk Management team which uses good automated tools to check on each and every transaction and also does stringent manual check on random basis. However, respective department of GNCT of Delhi shall not be responsible for chargebacks on fraudulent transactions on SBI's Internet Banking, Mobile Banking and Payment Gateway.
11. Respective Department of GNCT of Delhi hereby undertakes and agrees not to describe itself as agent or representative of SBI, or to give warranties which may require SBI to undertake to or be liable for, directly or indirectly, any obligation and/or responsibility to the Customer or any third party. Respective department of GNCT of Delhi shall not at any time require the Customer to provide them with any details of the accounts with SBI including the password, account number, Customer ID that may be assigned to the Customer by SBI, other than the details as required under clause 4 above.
12. Respective Department of GNCT of Delhi ensures that all transactions happening through their website are in accordance with and permitted by the legal practices and governing laws of the country and that of the customers. Respective department of GNCT of Delhi will take complete responsibility for the transactions going through their system and will ensure that the Products sold on their website do not breach law of the country of the respective department and the purchaser. Respective department of GNCT of Delhi further agrees that Bank's liability for the transaction between the respective department and the customer is restricted to the settlement of payment only and confirms that the transactions put through the system are in conformity with the laws as stated above.
13. Respective Department of GNCT of Delhi hereby undertakes and agrees to indemnify SBI and hold SBI harmless and keep at all times fully indemnified and held harmless from and against all actions, proceedings, claims, liabilities, penalties, demands and costs, awards, damages, losses and/or expenses howsoever arising directly or indirectly as a result of
 - (a) any breach or non-performance by respective department of GNCT of Delhi of any of their undertaking, warranty or obligation under this Agreement or

(b) any claim or proceedings brought by the Customer against SBI in respect of any product.

Respective Department of GNCT of Delhi shall also fully indemnify or hold harmless SBI against any loss, costs, charges, expenses, demand or liability whether direct or indirect out of claim by third party that respective department of GNCT of Delhi's products infringe intellectual property rights.

14. This Agreement shall be in force for a period of three years from the date herein above mentioned and may be extended for similar period upon such terms and conditions agreed by both the parties. The transaction charges may be reviewed every year or any time to comply with any RBI mandate /government directive. Either party may terminate the contract by giving 90 days' notice in writing to the other party. In the event of breach of obligation under the agreement by any Party, the Other Party may terminate the Agreement forthwith by serving a notice of termination.

15. Confidentiality

The Parties agree and acknowledge that in connection with this Agreement, each Party will have access to certain trade-secrets and other non-public confidential information of the other during and in connection with its performance of Services hereunder ("Confidential and Proprietary Information"), and hereby agrees not to disclose any Confidential Information to any third party and not to use any such Confidential Information for any purpose other than those as strictly required for performance under this Agreement. All such Confidential Information is and shall remain the exclusive property of the disclosing Party and no license shall be granted or implied with respect to such Confidential Information by reason of other Party's access to such Confidential Information. Each Party agrees to protect the proprietary information of the other with the same standard of care and precaution used by each to protect its own proprietary information of similar importance.

"Confidential and Proprietary Information" is not meant to include any information which

- a) Is publicly available prior to this Agreement or is made publicly available by the Parties without restriction.
- b) Is rightfully received by the personnel of both the Parties from Third party without accompanying secrecy obligations.

- c) Is already in the possession of both the Parties personnel and was lawfully received from sources other than the Parties themselves.
- d) Is independently developed by the personnel of both the Parties without use or reference to Confidential and Proprietary Information.

The secrecy of the Confidential and Proprietary Information disclosed pursuant to this Agreement shall be maintained until the expiry of this Agreement and one year thereafter.

16. General Provisions:

(i) Amendment and Waiver

This Agreement shall only be amended in writing, signed by Parties. The failure of either Party at any time or times to demand strict performance by the other of any of the terms of this Agreement shall not of itself be construed as a continuing waiver or relinquishment thereof and each may at any time demand strict and complete performance by the other of such terms.

(ii) Force Majeure

Neither Party shall be held responsible for any consequences or liabilities under this Agreement if it is prevented in performing its obligations under the terms of this Agreement by reason of laws or regulations, action by anybody or authority, local or otherwise, riots, insurrection, war, terrorist action, acts of God and unforeseen circumstances beyond its control.

(iii) Entire Agreement

This Agreement constitutes the entire agreement between the Parties concerning the Services and all other matters covered herein, and supersede all prior and contemporaneous agreements, written or oral, other than any written, fully-executed contemporaneous agreement which specifically acknowledges the existence of this Agreement.

(iv) Severability

In the event that any provision of, or restriction contained in, this Agreement is held by a court of competent jurisdiction to be invalid or unenforceable, and is not reformed by such court, the remaining provisions and restrictions contained in this Agreement shall nevertheless continue to be valid and enforceable as though the invalid or unenforceable provisions or restrictions of this Agreement had not been included.

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(v) Arbitration

Any dispute or difference between the parties hereto shall be settled by arbitration which will be subject to / governed by The Arbitration & Conciliation Act, 1996 and that the Arbitration proceedings will take place at Mumbai.

Each Party shall pay its own expenses for the arbitrator selected by each Party or shall share equally the expenses of a jointly selected arbitrator.

(vi) Chargeback

For all the debit transactions, respective department will abide by respective interchange (Master Card/ VISA/ Rupay) regulations including chargeback norms. Respective department will be bound to represent chargebacks within 10 days after raising of the same by the Bank by providing valid documents as per interchange norms of MasterCard/VISA/Rupay.

In case respective Department fails to provide valid documents within the stipulated time, the Bank shall be at liberty to recover the amount from the respective department by debiting the respective department's account without any reference to the respective department."

(vii) Governing Law and Jurisdiction

This Agreement shall be governed by the laws of India and the courts located at Mumbai shall have exclusive jurisdiction in the event of any dispute.

(viii) Counterparts

This Agreement may be executed in two counterparts, each of which shall be deemed to be an original and both taken together shall be deemed to constitute one and the same instrument, and it shall not be necessary in making proof of this Agreement to produce or account for more than one such counterpart.


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IN WITNESS WHEREOF the parties hereto have executed this Agreement (in duplicate) on the day, month and year first hereinabove mentioned.

Finance Department
(GNCT of Delhi)

State Bank of India

Signature

Name:

Designation:

Date: 01.06.2021

Seal

Signature

Name of Witness SUDHIR KAUL

Designation Chief Manager (SBI-LHO RD)

R. K. Mehra

Asstt. General Manager
C B D




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Anurag Kumar
Section Officer,
Finance Department.

Annexure A

SB MOPS rates payable by customer/user for Deptts of GNCTD:

Mode of Transactions		SB MOPS Card rates		SB MOPS rates
INB- SBI		NIL		For all Banks: 1. Rs.0 to Rs. 1.00 lac: Rs. 5/- per txn 2. Above 1.00 lac to Rs. 10.00 lac: Rs. 10/- per txn 3. Above Rs. 10.00 lac: Rs. 20/- per txn
Other Banks		Rs. 6/- per transaction inclusive of GST		
Debit Card*	State Bank Debit Cards	Up to Rs. 2000/-	NIL	NIL **Chargeback Clause Applicable.
		Above Rs. 2000/-	NIL	
	Other Banks Debit Cards	Up to Rs. 2000/-	0.40 % of transaction amount	
		Above Rs. 2000/-	Rs. 12 per txn inclusive of GST	
	All Banks RuPay Debit cards	NIL		
UPI		NIL		NIL **Chargeback Clause Applicable.


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LIST OF DEPARTMENTS OF GOVT. OF NCT OF DELHI

1. The Registrar, Delhi High Court, New Delhi.
2. The Registrar, State C.D.R Commission, Govt. of NCT of Delhi, A-Block, VikasBhawan, New Delhi.
3. The Director, Directorate of Agriculture Marketing, Govt. of NCT of Delhi, 49, Alipur Road, Delhi-54.
4. The Director General(P), Central Jail, Prison HQ. JanakPuri, Delhi.
5. The Director, Deptt. of Chit Fund, Govt. of NCT of Delhi, BikriKarBhawan, Delhi.
6. The Chief Fire Officer, Delhi Fire Service HQ, Connaught Place, Delhi.
7. The Director, Department of Archives, 18A, Satsang Vihar-Delhi-67.
8. The Lokayukta, Deptt. of Lokayukta, Govt. of NCT of Delhi, G-Block, VikasBhawan, New Delhi.
9. The Secretary, Public Grievance Commission, Govt. of NCT of Delhi, M-Block, VikasBhawan, New Delhi.
10. The Director, Directorate of Audit, Govt. of NCT of Delhi, 4th Level, Delhi Sectt., New Delhi.
11. The CEO, Chief Electrol Office, Govt. of NCT of Delhi, Kashmere Gate, Delhi.
12. The principal, Deptt. of College of Art, Gov. of NCT of Delhi, 20-22, TilakMarg, Delhi.
13. The State Election Commissioner, Delhi State Election Commission, Old Hindu College Bidg., Nigam Bhawan, Kashmeri Gate, Delhi.
14. The Development Commissioner, Development Department, Govt. of NCT of Delhi, 5/9, Under Hill Road, Delhi.
15. The Divisional Commissioner, Deptt. of Divisional Commissioner, Govt. of NCT of Delhi, 5, ShamNathMarg, Delhi.
16. The Director, Department of Archaeology, Govt. of NCT of Delhi, 'B' Block, 2nd Floor, Vikas Bhawan-2, Civil Lines, Delhi-110054.
17. The Principal, Delhi Inst. Of Pharmaceutical Science & Research, MB Road, PushpVihar, Sector-3, New Delhi-17.


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18. The Director, Directorate of Health Services, Govt. of NCT of Delhi, F-17, Karkardooma, Delhi.
19. The Director, Deptt. of Information & Publicity, Govt. of NCT of Delhi, Old Sectt., Delhi.
20. The Drugs Controller, Department of Drugs Control, Govt. of NCT of Delhi, F-17, karkardooma, Delhi.
21. The Secretary, Department of Art & Cultural Language, 7th Level, Delhi Sectt..
22. The Principal Secretary, Department of Finance, 4th Level, A — Wing, Delhi Secretariat.
23. The Commissioner, Dept. of Industries, Govt. of NCT of Delhi, 419, FIE, UdyogSadon, Patparganj Industrial Area, Delhi-92.
24. The Secretary, Deptt. of Inform. & Tech., Govt. of NCT of Delhi, Delhi Sectt., New Delhi.
25. The Director, Dte. Of Economics, Statistics & Chief, Registrar (Birth & Death), Govt. of NCT of Delhi, 148, Old Sectt., Delhi.
26. The Director, Directorate of Employment, Govt. of NCT of Delhi, 5, Sham NathMarg, Delhi.
27. The Commissioner, Deptt. of Excise, Govt. of NCT of Delhi, L-Block, VikasBhawan, New Delhi.
28. The Conservator of Forest, Department of Forest, Govt. of NCT of Delhi, A-Block, VikasBhawan, New Delhi.
29. The Director , Directorate of Gurdwara Elections, Govt. of NCT of Delhi, F-BIock, VikasBhawan, New Delhi.
30. The Director General, Directorate of Home Guard, Govt. of NCT of Delhi, NishkamSewaBhawan, Raja Garden, New Delhi.
31. The Chief Engineer, Deptt.of Irrigation & Flood Control, Govt. of NCT of Delhi, L.M. Band, Shastri Park-110031.
32. The Principal Secretary, Deptt. of Land & Building, Govt. of NCT of Delhi, B-BIock, VikasBhawan, New Delhi.
33. The Principal Secretary, Deptt. of Power, , Govt. of NCT of Delhi, Delhi Sectt., Delhi.
34. The Secretary, Directorate of Prohibition, Govt. of NCT of Delhi, Delhi Gate, New Delhi.
35. The Principal Secretary, Public Works Department, Govt. of NCT of Delhi, Delhi Secretariat, New Delhi.


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36. The Commissioner, Department of Sales Tax, Govt. of NCT of Delhi, BikrikarBhawan, ITO, New Delhi.
37. The Director, Directorate of UTCS, Govt. of NCT of Delhi, Shahdara, Delhi.
38. The Commissioner, Deptt. of Transport, Govt. of NCT of Delhi, 5/9, Under Hill Road, Delhi.
39. The Pr. Secretary, Deptt. of Urban Development, Govt. of NCT of Delhi, Delhi Sectt., New Delhi.
40. The Medical Superintendent, LokNayak Hospital, Govt. of NCT of Delhi, Jawaharlal Nehru Marg, New Delhi.
41. The Medical Superintendent, Nehru HomeoPathy Medical College, Govt. of NCT of Delhi, B-BIock, Defence Colony, New Delhi.
42. The Secretary, Deptt. of Law, Justice & Legislative Affairs, Govt. of NCT of Delhi, Delhi Secretariat, Delhi.
43. The Secy. To LEG, Lt. Governor's Secretariat, L.G House, New Delhi.
44. The Pr. Secretary, Deptt. of Welfare of SC/ST, Govt. of NCT of Delhi, B-Block, VikasBhawan, New Delhi.
45. The Chairmen, D.S.S.S.B, Govt. of NCT of Delhi, FC-18, Institutional Area, KARKARDOOMA, (Near Railway Reservation Centre), DELHI-110092.
46. The Medical Superintendent, Acharya Shree Bhikshu Hospital, Moti Nagar, New Delhi.
47. The Medical Superintendent, BhagwanMahbir Hospital, Govt. of NCT of Delhi, H4/5, Guru HarkrishanMarg, PitamPura, Delhi.
48. The Medical Superintendent, DeenDayalUpadhyay Hospital, Govt. of NCT of Delhi, Hari Nagar, New Delhi.
49. The Medical Superintendent, G.B Pant Hospital, Govt. of NCT of Delhi, New Delhi.
50. The Medical Superintendent, Guru Nanak Eye Centre, Govt. of NCT of Delhi, Maharaja Ranjit Singh Marg, New Delhi.
51. The Medical Superintendent, LalBahadurShastri Hospital, Govt. of NCT of Delhi, KhichdiPur, Delhi.
52. The Medical Superintendent, Dr. N.C. Memorial Hospital, Govt. of NCT of Delhi, Joshi Road, Karol Bagh, Delhi-05.
53. The Principal, Maulana Azad dental College & hospital, Govt. of NCT of Delhi, Bahadur Shah ZafarMarg, New Delhi.
54. The Medical Superintendent, Pt. Madan Mohan Malviya, Hospital, Govt. of NCT of Delhi, Malviya Nagar, New Delhi-17.

55. The Medical Superintendent, Rao Tula Ram Memorial 'Hospital, Govt. of NCT of Delhi, Jaffarpur, New Delhi.
56. The Medical Superintendent, SardarVallabBhai Patel Hospital, East Patel Nagar, Delhi-8.
57. The Principal Secretary, Deptt. of Planning, Govt. of NCT of Delhi, Delhi Sectt., New Delhi-2.
58. The Chief Engineer, M-I, Public Works Department, Govt. of NCT of Delhi, 7th Floor,MSO Building, I.P. Estate, New Delhi.
59. The Chief Engineer, M-III, Public Works Department, Govt. of NCT of Delhi, 5th Floor, MSO Building, I.P.Estate, New Delhi.
60. The Chief Engineer, Zone-B-II, Public Works Department, Govt. of NCT of Delhi, 2nd Floor, MSO Building, I.P Estate,New Delhi.
61. The Director, Dte. of Women & Child Development, Govt. of NCT of Delhi, 1,Canning Lane, K.G. Marg, New Delhi.
62. The Chief Engineer, Zone M-4, 9th Floor, MSO Bldg. I.P. Estate, New Delhi.
63. The Director, Directorate of Education, Govt. of NCT of Delhi, Old Sectt., Delhi.
64. The Secretary, Department of Environment, Govt. of NCT of Delhi, Delhi Sectt., New Delhi.
65. The Commissioner, Dept. of Food Supplies & Consumer Affairs, Govt. of NCT of Delhi, K-BIock, VikasBhawan, New Delhi.
66. The Secretary, Deptt. of General Administrative, Reforms, Govt. of NCT of Delhi, Delhi Sectt., New Delhi.
67. The Director, Directorate of Higher Education, Govt. of NCT of Delhi, 5,ShamNathMarg, Delhi.
68. The Pr. Secretary, Directorate of Health & Family welfare, Govt. of NCT of Delhi, Delhi Sectt., New Delhi.
69. The Commissioner, Deptt. ofLabour, Govt. of NCT of Delhi, 5, Sham NathMarg, Delhi.
70. The Dy. Director General, Dte. Of NCC Delhi, Kashmere Gate, Delhi.
71. The Commissioner, Department of Food Safety, Govt. of NCT of Delhi, 8th Floor, MayurBhawan, , Cannaught Place, New Delhi-110001.
72. The Director, Directorate of Prosecution, Govt. of NCT of Delhi, Delhi Tis Hazari, New Delhi.

73. The Registrar, Dept. of Registrar, Co-op. Societies, Old Court's Building, Parliament Street, Delhi.
74. The Director, Department of Social Welfare, Govt. of NCT of Delhi, GLNS Complex, Delhi Gate, New Delhi-2.
75. The Principal Secretary, Deptt. of TTE, Govt. of NCT of Delhi, Pitampura, New Delhi.
76. The Pr. Secretary, Deptt. of Tourism, Govt. of NCT of Delhi, VikasBhawan-II, , Near Metcalf House, Delhi-54.
77. The Director, Dte. Of Vigilance, Govt. of NCT of Delhi, Delhi Sectt., New Delhi.
78. The Medical Superintendent, Sanjay Gandhi Memorial Hospital, Govt. of NCT of Delhi, S-BLOCK, MangolPuri, New Delhi.
79. The Director, NetajiSubhash Institute Of Technology, Govt. of NCT of Delhi, Azad Hind FaujMarg, Sec.3, Dwarka, New Delhi.
80. The Secy. To Speaker, Delhi Legislative Assembly, Old Sectt., Delhi.
81. The Principal, BhaiParmanand Institute of Business Studies, Govt. of NCT of Delhi, Shakarpur, Delhi-92.
82. The Dist. & Session Judge, Tis Hazari Court, Delhi.
83. The Medical Superintendent, ArunaAsaf Ali Hospital, Govt. of NCT of Delhi, 5, Rajpur Road, Delhi.
84. The Medical Superintendent, BabuJagJeevan Ram Hospital, Govt. of NCT of Delhi, E-Block, Jahangir Puri, Delhi.
85. The Medical Superintendent, Dr. HedgewarArogyaSansthan, Govt. of NCT of Delhi, East Arjun Nagar, Delhi-32.
86. The Medical Superintendent, Guru Gobind Singh Govt. Hospital, Govt. of NCT of Delhi, F-Block, Raghubir Nagar, New Delhi.
87. The Medical Superintendent, Guru TeghBahadur Hospital, Govt. of NCT of Delhi, Shahdara, Delhi.
88. The Medical Superintendent, Maulana Azad Medical College, Govt. of NCT of Delhi, Bahadur Shah ZafarMarg, New Delhi.
89. The Medical Superintendent, Attar Sain Jain Eye & General Hospital, Govt. of NCT of Delhi, Lawrence Road, Near Britannia Chowk, Delhi-35.
90. The Principal, Dr. B.R Sur Homeopathic Medical college & Hospital, Govt. of NCT of Delhi, Nanak Pura, MotiBagh, New Delhi.
91. The Medical Superintendent, Maharishi Balmiki Hospital, Govt. of NCT of Delhi, Pooth Kurd, Delhi-39.

92. The Director, Rajiv Gandhi Super Speciality Hospital, Govt. of NCT of Delhi, Tahirpur, Delhi.
93. The Medical Superintendent, Satyawadi Raja Haishchandara Hospital, Govt. of NCT of Delhi, Narela, Delhi-40.
94. The Director, Directorate of Indian System of Medicine & Homeopathy, Govt. of NCT of Delhi, A& U, Tibbia College Campus, Karol Bagh, New Delhi.
95. The Director, Dte. of Small Saving & Lotteries, Govt. of NCT of Delhi, N-Block, Vikas Bhawan, New Delhi-2.
96. The Chief Engineer, M-II, Public Works Department, Govt. of NCT of Delhi, 3th Floor, MSO Building, I.P. Estate, New Delhi.
97. The Chief Engineer, Zone-B-I, Public Works Department, Govt. of NCT of Delhi, 1st Floor, MSO Building, I.P. Estate, New Delhi.
98. The Chief Engineer, F-I, Public Works Department, Govt. of NCT of Delhi, 12th Floor, MSO Building, I.P. Estate, New Delhi.
99. The Commissioner, Delhi Police, MSO Building, I.P. Estate, New Delhi-2.
100. The Medical Superintendent, Mother & Child Hospital, Govt. of NCT of Delhi, Nasirpur, New Delhi.


MANOJ KUMAR
DY. SECRETARY (FINANCE)
GOVT. OF NCT OF DELHI
DELHI SECRETARIAT
NEW DELHI



List of Banks for SB MOPS

Sl.	Bank Name	Reponse	Retail/Coporate
1	Allahabad Bank	Online	Retail
2	Allahabad Bank Corporate	Online	Corporate
3	Andhra Bank	Online	Retail
4	Andhra Bank Corporate	Online	Corporate
5	Andhra PragathiGrameena Bank	Online	Retail
6	AU Small finance bank	Online	Retail
7	Axis Bank	Online	Retail
8	Axis Bank Corporate	Online	Corporate
9	Bandhan Bank	Online	Retail
10	Bandhan Bank Corporate	Offline	Corporate
11	Bank of Bahrain and Kuwait	Online	Retail
12	Bank of Baroda Corporate	Online	Corporate
13	Bank of Baroda Retail	Online	Retail
14	Bank Of India	Online	Retail & Corporate
15	Bank of Maharashtra	Online	Retail & Corporate
16	Barclays corporate	Offline	Corporate
17	Bassein Catholic Bank	Online	Retail
18	BNP Paribas	Online	Corporate
19	Canara Bank	Online	Retail & Corporate
20	Catholic Syrian Bank	Online	Retail
21	Central Bank of India	Online	Retail & Corporate
22	Citi Bank	Offline	Corporate
23	City Union Bank	Online	Retail & Corporate
24	Punjab National Bank Corporate	Online	Corporate
25	Corporation Bank	Online	Retail
26	Corporation Bank Corporate	Online	Corporate
27	Cosmos Bank	Online	Retail & Corporate
28	DBS Bank	Offline	Corporate
29	DBS Bank	Online	Retail
30	Dena Bank Netbanking	Online	Retail
31	Deutsche Bank	Online	Retail & Corporate
32	Development Credit Bank	Online	Retail & Corporate
33	Dhanlaxmi	Online	Retail
34	Dhanlaxmi Bank Corporate	Online	Corporate
35	Equitas Bank	Online	Retail
36	ESAF Small Finance Bank	Online	Retail
37	Federal Bank	Online	Retail & Corporate
38	Fincaresmall finance bank	Online	Retail
39	HDFC Bank Corporate	Offline	Corporate
40	HDFC Bank Limited	Online	Retail
41	ICICI Bank	Online	Retail



42	ICICI Corporate	Offline	Corporate
43	IDBI Bank	Online	Retail
44	IDBI Corporate	Offline	Corporate
45	IDFC Bank	Online	Retail
46	Indian Bank	Online	Retail
47	Indian Overseas Bank	Online	Retail & Corporate
48	IndusInd Bank	Online	Retail
49	Jammu and Kashmir Bank Limited	Online	Retail & Corporate
50	Jan Small Finance Bank	Online	Retail
51	JanataSahakari Bank	Online	Retail & Corporate
52	Kalupur Co-operative Bank	Online	Retail
53	KalyanJanataSahakari Bank	Online	Retail
54	Karnataka Bank	Online	Retail & Corporate
55	Karur Vysya Bank Limited	Online	Retail & Corporate
56	Kotak Bank	Online	Retail & Corporate
57	Lakshmi Vilas Bank Retail	Online	Retail & Corporate
58	Mehsana Urban Co Op Bank	Online	Retail
59	NKGSB Bank	Online	Retail
60	North East Small Finance Bank	Online	Retail
61	ORIENTAL BANK OF COMMERCE	Online	Retail & Corporate
62	Pragati Krishna Bank	Online	Retail & Corporate
63	Punjab & Sind Bank	Online	Retail & Corporate
64	Punjab National Bank	Online	Retail
65	Ratnakar Bank	Online	Retail
66	Ratnakar Corporate Banking	Online	Corporate
67	Saraswat Bank	Online	Retail
68	SCB NetBanking	Online	Retail
69	ShamraoVithal Bank Corporate	Online	Corporate
70	ShamraoVithalCo operative Bank	Online	Retail
71	Shivalik shopping mall	Online	Retail & Corporate
72	South Indian Bank Ltd	Online	Retail & Corporate
73	Standard Chartered	Offline	Corporate
74	Suryoday Small Finance Bank	Online	Retail
75	Syndicate Bank	Online	Retail & Corporate
76	Tamilnad Mercantile Bank Ltd.	Online	Retail
77	Thane Bharat Sahakari Bank	Online	Retail
78	The Zoroastrian Co-operative Bank	Online	Retail
79	TJSB	Online	Retail
80	TNSC Bank	Online	Retail
81	UCO Bank	Online	Retail & Corporate
82	Union Bank of India	Online	Retail & Corporate
83	United Bank of India	Online	Retail & Corporate
84	Varachha Bank	Online	Retail
85	Vijaya Bank	Online	Retail & Corporate
86	YES Bank	Online	Retail
87	Yes Bank Corporate	Online	Corporate

