

**GOVT. OF NCT OF DELHI
DEPARTMENT OF SOCIAL WELFARE
GLNS COMPLEX, DELHI GATE
NEW DELHI-110002
[ADMINISTRATION BRANCH]**

F. 10(333)/Admn-I/2016/DSW/Estt/4040-4100

Dated:

20 AUG 2020

To

All DDs / DSWOs/DDO/HOO/Supdt. /In-charge of Homes/ Institutions
/Schools,

Department of Social Welfare,

Delhi.

Sub: Violation of Protocol by the Officials of Government of NCT of Delhi.

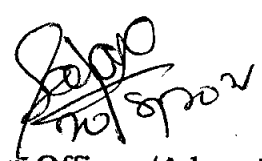
Sir,

Please find enclosed herewith a copy of letter F.No.18/72/2016 /Misc/GAE/1727 dated 07.08.2020 received from Deputy Secretary (GAD) Department, on the above cited subject regarding Violation of Protocol by the Officials of Government of NCT of Delhi.

As per the direction of Director DSW, "The basic point is whether VIP reference has been acknowledged, if not then it should be immediately acknowledged and the reply should go to Chief Secretary office and further mention what action is being taken"

It is therefore requested that compliance report in the matter may be sent directly to concerned officer and a copy of action taken may sent to the under sign.

Encl: As above
uploading (system Analyst)
Deptt(SW), side website


Section Officer (Admn II)

F. 10(333)/Admn-I/2016/DSW/Estt/4040-4100

Dated:

20 AUG 2020

Copy for information to:-

1. PA to Secretary (SW), GLNS Complex, Delhi Gate, New Delhi.
2. PA to Director (SW), GLNS Complex, Delhi Gate, New Delhi.
3. ✓ System Analyst, DSW for uploading the letter on the Department Website.


Section Officer (Admn II)

66/cc
21/8/20

**OFFICE OF THE CHIEF SECRETARY
GOVERNMENT OF NATIONAL CAPITAL TERRITORY OF DELHI
5TH LEVEL, A-WING, DELHI SECRETARIAT, NEW DELHI - 110002**

No. CS/2020/10362-10363

Dated: 09.07.2020

CIRCULAR

Manual of Office Procedure stipulates that communications received from VIPs should be attended to promptly. It has been brought to my notice that the instructions are not being followed scrupulously.

It is hereby directed that each communication received from a MP/MLA/VIP, shall be acknowledged forthwith, followed by a reply which shall be sent within 15 days of acknowledgement sent. Appropriate record shall be maintained in respect of such communications and shall be monitored by the concerned HoD.


(Vijay Kumar Dev)
Chief Secretary

Copy forwarded for necessary action to:

Addl. Chief Secretaries/Pr. Secretaries/Secretaries/HODs of all the departments and Autonomous Bodies under GNCTD

Copy for information to:

Secretary to Hon'ble Speaker, legislative Assembly Delhi with reference to letter dated 01.07.2020



**GOVERNMENT OF NCT OF DELHI
GENERAL ADMINISTRATION DEPARTMENT
2ND LEVEL, 'A' WING: DELHI SECRETARIAT
I.P. ESTATE: NEW DELHI-110002**

F.No.18/72/2016/Misc./GAD/ 1727

Dated: 07/08/2020

To

ACS/Pr. Secretaries/Secretaries/HODs/
Heads of PSUs/Autonomous Institutions/
Boards/Commissions, GNCTD

Sub: Violation of Protocol by the officials of Government of NCT of Delhi

Sir/Madam,

I am directed to refer to this department letter of even number dated 07.07.2020 sent in pursuance of reference dt. 01.07.2020 received from the Delhi Legislative Assembly Secretariat, in the matter of violation of protocol by the officers of Govt. of NCT of Delhi. In this regard, Circular dt. 09.07.2020 of the Chief Secretary, Delhi may also be referred to wherein, all HODs have been directed that each communication received from a MP/ MLA/ VIP shall be acknowledged forthwith, followed by a reply within 15 days of the acknowledgement sent.

I am further directed to say that replies from all the departments have not been received so far. It is therefore requested that compliance report in the matter may be sent to this department at the earliest (not later than 11.08.2020) at the email ID: sgad@nic.in, for further necessary action in the matter.

Yours faithfully,


(Proffila Mitra)
Deputy Secretary (GAD)

GOVERNMENT OF NCT OF DELHI
GENERAL ADMINISTRATION DEPARTMENT
2ND LEVEL, 'A' WING, DELHI SECRETARIAT
I.P. ESTATE, NEW DELHI-110002

F.No.18/72/2016/Misc./GAD/1466-69

Dated :- 07/07/2020

To

(1) ACS/All Pr. Secretaries/Secretaries/HODs/
Heads of Autonomous Bodies/Undertakings
Govt. of NCT of Delhi
Delhi/New Delhi

(2) Heads of Local Bodies
Delhi/New Delhi

Sub: Violation of Protocol by the officials of Government of NCT of Delhi

Sir/Madam,

I am directed to forward herewith copy of email and letter dt. 01/07/2020 of the Deputy Secretary (Legislation), Legislative Assembly Secretariat, NCT of Delhi, on the subject cited above addressed to the Chief Secretary, Delhi, containing letter dt. 02/06/2020 of Shri Bhupendra Singh Joon, Hon'ble Member, Delhi Vidhan Sabha.

It has been desired by the Hon'ble Speaker that comments in the matter may be sent on or before 08/07/2020, in order to place the same before the House Committee on Violation of Protocol Norms and Contemptuous Behaviour by the Govt. Officers with MLAs.

Accordingly, it is requested that comments in the matter may be sent directly to the Legislative Assembly Secretariat, NCT of Delhi.

This issues with the approval of the competent authority.

Yours faithfully,

Encl.: as above.

(Promila Mitra)
Deputy Secretary (GAD)

F.No.18/72/2016/Misc./GAD/1466-69

Dated :- 07/07/2020

Copy forwarded for information to :-

- 1) Staff Officer to the Chief Secretary, GNCT of Delhi, Delhi Secretariat, I.P. Estate, New Delhi
- 2) Deputy Secretary (Legislation), Legislative Assembly Secretariat, NCT of Delhi, Old Secretariat, Delhi-110054, w.r.t. email and letter dt. 01/07/2020.

(Promila Mitra)
Deputy Secretary (GAD)

Email

GAAD/2020/16295
3/7/2020
sgad@nic.in HOP

rd: Violation of Protocol by the Officials of Government of NCT of Delhi.

From : Shri Vijay Kumar Dev <csdelhi@nic.in>
Subject : Fwd: Violation of Protocol by the Officials of Government of NCT of Delhi.
To : Manoj Kumar <sgad@nic.in>
Cc : achagti@yahoo.com

Wed, Jul 01, 2020 06:05 PM
1 attachment

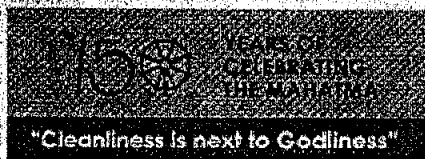
From: assemblydelhi@gmail.com
To: "Shri Vijay Kumar Dev" <csdelhi@nic.in>
Cc: speakerosd@gmail.com, "Chitra Velmurugan" <sla.delhi@gov.in>
Sent: Wednesday, July 1, 2020 3:01:10 PM
Subject: Violation of Protocol by the Officials of Government of NCT of Delhi.

Respected Sir,
Please find attachment for Information and necessary action.

Regards,

Deputy Secretary (Legislation)

Legislative Assembly Secretariat,
Old Secretariat, Delhi-110054
Tele/fax: +91 11 23890468, 23890371

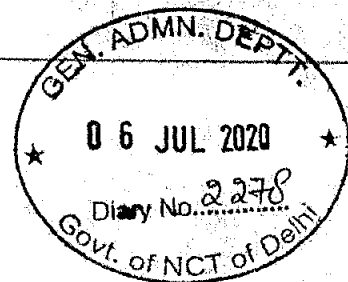


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Encl. 1, B1
07/07/20

DS-IV
18-12

6/2
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6/2





LEGISLATIVE ASSEMBLY
NATIONAL CAPITAL TERRITORY OF DELHI
OLD SECRETARIAT, DELHI 110 054

F.No. 24(52)/Protocol/2018/LAS-VII/Leg./3381-83

Dated: 01 July, 2020

To,

Chief Secretary, Delhi.
Govt. of NCT of Delhi.
Delhi Secretariat, Delhi-110002

Sub : Violation of Protocol by the Officials of Government of NCT of Delhi.

Respected Sir,

Kindly refer to the subject cited.

In this regard, I am directed by the Hon'ble Speaker, Legislative Assembly of NCT of Delhi to furnish you a copy of letter dated 02/06/2020 received from Sh. Bhupinder Singh Joon, Hon'ble Member.

I am further directed by the Hon'ble Speaker to request you to seek your comments in the instant matter on or before 08/07/2020 in order to place the same before House Committee on Violation of Protocol Norms and Contemptuous Behaviour by the Govt. Officers with MLAs.

Yours Sincerely,

(Sunil Dutt Sharma)
Deputy Secretary (Legislation)

Dated: 01 July, 2020

Encl. : 01 Page

F.No.24(52)/Protocol/2018/LAS-VII/Leg./3381-83

Copy forwarded for information to :

1. Secretary to Hon'ble Speaker, Legislative Assembly of NCT of Delhi, Old Secretariat, Delhi-110054.
2. Secretary, Legislative Assembly of NCT of Delhi, Old Secretariat, Delhi-110054.

(Sunil Dutt Sharma)
Deputy Secretary (Legislation)
Telo/Fax - 011 23890468, 23890371
Email - assemblydelhi@gmail.com

o/c

381/c
178/c
B. BHUPINDER SINGH JOON

Member of Legislative Assembly
Bijwasan Assembly Constituency
Govt. of NCT of Delhi

भुपेन्द्र सिंह जून

सदस्य, दिल्ली विधानसभा
बिजवासन विधानसभा क्षेत्र
दिल्ली सरकार

Ref. No. MLA-BIS/AVS(S)-001

Dated 02/06/2020

To,

Hon'ble Speaker
Delhi Vidhan Sabha
Civil Lines, New Delhi

Sub: Violation of Protocol by the Officials of Government of NCT of Delhi

Sir,

I may bring to your kind notice, a very disturbing practice prevalent in the Departments of Govt. of NCT of Delhi, wherein, the Government Officials who are otherwise under obligation to respond and give reply of the correspondences made by Public Representatives, to redress the grievances of the general public are violating the said protocol.

Unfortunately, most of the Government Officials at District Level and Delhi Secretariat Level, do not prefer to give the reply of the letters, sent by MLAs in the capacity of public representatives in respect of various issues.

It is therefore requested, that, necessary instructions may be issued to all the heads of the departments and secretaries of Govt. of NCT of Delhi, to ensure that proper reply is given to the letters given by the MLAs in the capacity of Public Representatives, in respect of grievances of the public.

With regards,

We may place it before Hon'ble Speaker.

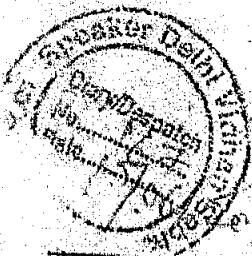
Yours sincerely,

12/6/2020

Secretary (L.R) on hand.

Bhupinder Singh Joon
(Bhupinder Singh Joon) 1-6-2020

Hon'ble Speaker.



11/51/RAT
09/06/2020

9/8/9/0
10/06/2020

Secy (L.R) on hand

13/06/2020
DS/C

Residence-cum-Office : B-175, B Block, DDA Flats, Sector-8, Dwarka, New Delhi-110077
Phone : 9818572353, 8595459869 Email : bijwasanmlaofficial@gmail.com



LEGISLATIVE ASSEMBLY
NATIONAL CAPITAL TERRITORY OF DELHI
OLD SECRETARIAT, DELHI 110 054

F.No. 24(52)/Protocol/2018/LAS-VII/Leg./338

Dated: 1 July, 2020

To.

Chief Secretary, Delhi,
Govt. of NCT of Delhi,
Delhi Secretariat, Delhi-110002

Sub: Violation of Protocol by the Officials of Government of NCT of Delhi.

Respected Sir,

Kindly refer to the subject cited.

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Yours Sincerely,

(Sunil Dutt Sharma)
Deputy Secretary (Legislation)

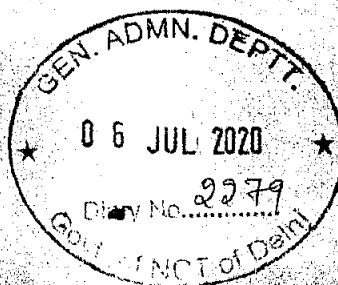
F.No. 24(52)/Protocol/2018/LAS-VII/Leg./

Dated: July, 2020

Copy forwarded for information to:

1. Secretary to Hon'ble Speaker, Legislative Assembly of NCT of Delhi, Old Secretariat, Delhi-110054.
2. Secretary, Legislative Assembly of NCT of Delhi, Old Secretariat, Delhi-110054.

(Sunil Dutt Sharma)
Deputy Secretary (Legislation)
Tele/Fax - 011 23890468, 23890371
Email - assemblydelhi@gmail.com



BHUPINDER SINGH JOON

Member of Legislative Assembly

Bijwasan Assembly Constituency

Govt. of NCT of Delhi

Ref No. MLA-BIS/OVS(S)-001

36/c
भुपेन्द्र सिंह जून

सदस्य, दिल्ली विधानसभा

बिजवासन विधानसभा क्षेत्र

दिल्ली सरकार

Dated: 02/06/2020

To:

Hon'ble Speaker

Delhi Vidhan Sabha

Civil Lines, New Delhi

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With regards,

We may place it before Hon'ble Speaker.

Yours sincerely,

69.56.2020

Secretary (L.A.) on leave.

(Bhupinder Singh Joon) 1-6-2020

Hon'ble Speaker

7151/R4E
09/06/2020

12-1
15/06/2020
Secy (L.A.) on leave

Residence-cum-Office : B-175, B Block, DDA Flats, Sector-8, Dwarka, New Delhi-110077
Phone : 9818572353, 8595459869 Email : bijwasanmlaofficial@gmail.com