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**GOVERNMENT OF NATIONAL CAPITAL TERRITORY OF DELHI  
TRANSPORT DEPARTMENT: STATE TRANSPORT AUTHORITY  
5/9 UNDER HILL ROAD: DELHI-110054**

No. F.10(108)/AS/STA /Board/2018/421-431

Dated: 23-04-18

To

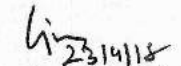
1. Shri Madan Lal, MLA, Kasturba Nagar,  
47, Babu Park, Kotla Mubarak Pur,  
New Delhi.
2. Sh. Sanjeev Jha, MLA, Burari,  
F-780, Near Rajdhani Modern School,  
Sant Nagar, Main Market, Burari,  
Delhi-110084
3. Ms. Garima Bhatnagar, Joint Commissioner,  
Delhi Traffic Police, Delhi Police (HQs)  
MSO Building, I.P. Estate,  
New Delhi-110002.

**Subject: Minutes of Meeting of STA Board to be held on 13-04-2018 at 11.00 AM.**

Sir,

Please find enclosed herewith, the minutes of STA Board meeting held on 13.04.2018 at 11:00 AM. In the conference room of Secretary-cum-Commissioner (Transport)/Chairman, STA for kind information.

Yours faithfully,

  
Pritender Singh  
Dy. Secretary (STA)

Encl: As Above

No. F.10(108)/AS/STA /Board/2018/ 421-431

Dated: 23-04-18

**Copy for information to:**

1. Secretary to Minister (Transport)
2. PS to Secretary-cum-Commissioner (Transport)/Chairman, STA
3. Special Commissioner, Transport (ARU/VIU/TU)
4. Special Commissioner/Secretary (STA)
5. Managing Director & CEO, DIMTS

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**Minutes of meeting held on 13.4.2018 at 11.00 AM in the conference room of Commissioner Transport/ Chairperson (STA)**

A meeting of the State Transport Authority (STA), chaired by the Secretary cum Commissioner (Transport)/Chairperson (STA) was held on 13.4.2018 at 11.00 AM in the conference room of Transport Department. The following were present:

- |   |                  |
|---|------------------|
| 1. Commissioner, Transport                                | In Chair         |
| 2. Shri Madan Lal, MLA (Kasturba Nagar)                   | Member           |
| 3. Sh. Sanjeev Jha, MLA (Burari)                          | Member           |
| 4. Ms. Garima Bhatnagar, Joint Commissioner, Delhi Police | Member           |
| 5. Spl. Commissioner (Tpt )/Secretary, STA                | Member Secretary |

At the outset, Chairman, STA welcomed all the members. The minutes of meeting held on 04.09.2017 and 16.10.2017 were read out before the members of the STA Board.

The minutes of meeting dated 04.09.2017 and 16.10.2017 were approved by STA Board. Thereafter, agenda of the meeting were taken up for discussion and decision by the STA Board.

**AGENDA NO. - 1/2018**

**Sub:- Installation of Himmat Plus App as one of the mandatory condition of permit of the Public Service Vehicles i.e, taxis, cabs, auto rickshaws, Eco Friendly Sewa, GraminSewa and PhatPhatSewa Vehicles.**

**Brief facts/Issue Raised is as under:-**

The Himmat Plus App has been developed by the Delhi Police to empower passengers, especially women, elderly passengers and also for use as a deterrent to crime against women.

It is felt that appropriate steps may be taken to prescribe installation of Himmat Plus App as one of the mandatory condition of permit of the public service vehicles i.e, taxis, cabs, auto rickshaws, Eco Friendly Sewa, GraminSewa and PhatPhatSewa Vehicles.

Therefore new permit condition may be prescribed in the permit conditions of public service vehicles i.e,taxis, cabs, auto rickshaws, Eco Friendly Sewa, GraminSewa and Phat Phat Sewa Vehicles, which is as under:

**“Installation of Himmat Plus App is one of the mandatory conditions of permit of the public service vehicles i.e, taxis, cabs, auto rickshaws, Eco Friendly Sewa, GraminSewa and PhatPhatSewa Vehicles.”**

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Matter is placed before the STA board for appropriate decision.

**Resolution no. 01/2018**

The matter contained in the agenda was deliberated in detail and resolved that QR Code compatible with Himmat Plus App containing details of driver shall be displayed by the permit holder at such conspicuous place inside the vehicle that it is clearly visible and accessible to the passengers. A Public notice, not less than one month, shall be issued as per law for attaching this further condition to the permit. By that time, modalities of preparation of QR code may be decided in consultation with Delhi Traffic Police.

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**AGENDA NO. - 2/2018**

**Sub:- New Permit condition to display the registration number inside the passenger Auto rickshaws and taxis.**

Brief facts/Issue Raised is as under:-

It is felt that appropriate steps may be taken to inform the passengers, especially women and elderly passengers to enable them to take precautionary steps for their security and safety while traveling in taxis/ passenger auto rickshaws.

The registration number should be pasted inside the vehicle on the windscreen on its left side informing the passengers to note down the vehicle's registration number providing the service.

Therefore new permit condition may be prescribed in the permit conditions of all cabs, taxis and passenger auto rickshaws, is as under:

**“The registration number shall be pasted in the manner as prescribed by STA inside the Cab/Taxi/Auto Rickshaw at the windscreen on its left side informing the passengers to note down the vehicle's registration number providing the service.”**

Matter is placed before the STA board for appropriate decision.

**Resolution no. 02/2018**

The matter contained in the agenda was deliberated in detail. The registration number shall be displayed in the manner as prescribed by STA inside the Cab/Taxi/Auto rickshaw behind the front seat on left side informing the passengers to note down the vehicle registration number. A Public notice, not less than one month, shall be issued as per law for attaching this further condition to the permit.

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**Agenda Item No.3/2018**

**Subject: - Ex-post-facto approval for operation of additional trips/routes by the Concessionaires of the Cluster Scheme.**

1. As per the existing policy of Government of NCT of Delhi, the DTC and private entities under the Cluster scheme will operate 11,000 buses in 17 distinct clusters of routes in equal ratio in each route. Transport Department has already signed concession agreements for operation of 2436 cluster buses. Of these, presently 1648 buses are in operation. The roll out of remaining buses as well as tendering for another 3084 cluster buses is held up primarily due to the non-availability of land for providing depot space. The DTC fleet is depleting over the years (6204 buses in 2010-11 to 3944 buses in August, 2017) primarily due to foreclosures of its tenders due to exorbitantly high cost of buses and AMC charges quoted by the bidders in the recent past for procurement of new buses and retiring of over aged buses of its fleet. The standard floor buses, which are operated in the rural area, have been reduced to 163 buses. This has adversely affected the operation of DTC buses in rural area. The bids of various Clusters have been received on pre-define routes clusters and allowing any Cluster Operators to operate its buses in another Cluster may have contractual disputes at a later stage. Contrary to this, it is the responsibility of the Government to provide at least optimum bus transport service in the rural area of GNCTD, where other modes of public transport such as buses, auto-taxies, cycle-rickshaws, e-rickshaws are negligible.

2. In this background, Hon'ble Minister (Transport) has discussed the shortage of buses, particularly of DTC, in the rural area and hold meetings with Transport Department, DTC and DIMTS. DTC expressed its inability to feed more buses in the rural area due to its depleting fleet of standard floor buses. On the recommendation of DIMTS and approval of Hon'ble Minister (Transport), the Chairperson of State Transport Authority has accorded approval to operate the trips/routes indicated in the table below by the Cluster operators of the Cluster

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Scheme. The approval of Chairperson, STA was conveyed to DIMTS on 11.01.2018, 01.02.2018 & 15.02.2018.

S. No.	Route No.	From	To	Cluster No. (to be operated)	Approval granted
1.	Ltd. Trip	Village Surhera (Community centre)	Krishi Bhawan	9	Limited trip Morning at 07.00 hours Surhera Village (Community Centre) Evening at 17.50 Krishi Bhawan
2.	878	Malik Pur Village	Tilak Nagar	9	The Route No.878 is not the part of 17 notified clusters. Approval granted in public interest at every 1.5 hr from Malik Pur Village, starting 7.30 AM to operate Under Clause No.9.
3.	Ltd Trip	Malik Pur Village	JLN Stadium	9	Limited trip Morning at 07.45 hours Malik Pur village Evening at 18.00 JLN Stadium
4.	Ltd Trip	Dichaon Kalan Village	Kendriya Terminal	9	Limited trip Morning at 07.00 hours Dichaon Kalan Village Evening at 17.40 Kendriya Terminal

3. The matter is placed before the STA Board to accord its ex-post-facto approval in respect of operation of Cluster buses for the routes/trips indicated table herein the above.

**Resolution no. 3/2018**

**STA approves the operation of Cluster buses for the routes/trips indicated in the table mentioned in the agenda and table agenda for route no. 539 (Najafgarh Terminal to Mehrauli Terminal) under Cluster 8 and Operation of limited trip from Mundhella Khurd village to NCERT under Cluster 9 for which approval was conveyed on 12.04.2018.**

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**Agenda Item No. 4/2018**

**Subject: - Request of DMRC regarding modification / curtailment in 14 existing feeder routes as well as shifting of 20 Buses from one route to another, operated by M/s Rajdhani Coach Cluster Service Pvt. Ltd.**

1. Government of NCT of Delhi is 50% partner of Delhi Metro Rail Corporation Ltd. (DMRC), GOI being the other 50% partner.
2. Metro Feeder Bus Service was started by DMRC at the behest of STA in 2006.
3. DMRC undertook the responsibility of route operation as a State Transport Undertaking.

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4. DMRC was free to operate the routes through private operators (whether individual or corporate) and DMRC was at liberty to change individual bus operation, as per need.
5. The fare chargeable by Metro-Centric Services is decided by the Govt. NCT of Delhi in accordance with the provisions of the Motor Vehicle Act, 1988.
6. Initially, M/s Rajasthan Bombay Transport Pvt. Ltd was appointed as an operator for a period of 5 year. The operation had started in November, 2007 and later, the contract was terminated due to default in payment to DMRC.
7. Two operators (M/s VTT and M/s Prasanna Purple Mobility Solution Pvt. Ltd) were selected for operation of 39 and 78 metro feeder bus, respectively, in March, 2010 by DMRC. A total of 117 feeder bus was operated on 23 metro feeder routes.
8. These buses were procured by operators, conforming to urban bus specification in the name of DMRC.
9. A contract for 300 Non-AC Buses (Low-Floor 650mm) (26 seats) was signed with M/s Rajdhani Coach Cluster Service in May, 2012. Buses were to be procured as per urban bus specification in the name of DMRC.
10. Another contract for 100 Non-AC Buses (Low-Floor 900mm) (26 seats) was signed with M/s Prasanna Purple Mobility Solution Pvt. Ltd. Buses were to be procured as per urban bus specification in the name of DMRC.
11. In order to streamline the operation of Metro Feeder Bus as well as to maintain discipline on the roads, it was decided in the meeting held on 18 and 19 June, 2014 that DMRC will run Metro Feeder Buses on cluster approach basis dividing the operation into four cluster zones i.e. East, West, North and South with the following conditions:
  - a. DMRC will not modify the route partially or fully at its own.
  - b. DMRC will not divert the strength of vehicle from one route to another.
  - c. However, DMRC can make-shift arrangement of vehicle on any route in case of any emergency/breakdown in the same cluster zone only for a day or two, but not beyond a week.
  - d. In case of any violation of decision of the department by the DMRC Feeder buses, Enforcement action shall be initiated by the Enforcement wing and Traffic Police.

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12. The fleet of 117 feeder bus started to phase out since July 2017 and it will completely phase out by July 2018 due to completion of vehicle life.
13. Manager/Operation/HQ, DMRC vide its letter no. DMRC/Operation/ Feeder/ 2017/20 dated 10.01.2018 requested to accord approval for proposed modification/curtailment in the existing 14 routes and shifting of 20 buses from one route to another metro feeder route of the operator M/s Rajdhani Coach Cluster Service Pvt. Ltd.
14. As regards the modification/curtailment in the routes, DMRC has analysed the existing metro feeder routes. The modification/curtailment in the existing 14 metro feeder routes is found feasible/considerable by the DMRC. Out of these proposed modified routes, the route length of 5 routes are to be curtailed by 3 Km, 7 routes are to be increased by 1-3 Km, while on 2 routes, the route length is to be remain same (1 routes to be modified and on 1 route via is to be modified).
15. As regards the shifting of 20 buses from one route to another route, reasons in each such proposed shifting have been mentioned in the table, which is a vast of this agenda. Due to this proposed shifting, 6 operational routes will discontinue due to very low availability of buses (2-4 buses each) on these routes and with such a small fleet, dedicated/reliable services cannot be provided to the passengers.
16. Details of these 14 routes along with route via and justification of modification are as under:

S/N	ROUTE NO.	APPROVED ROUTE / VIA	PROPOSED ROUTES / VIA	EXISTING KMS/ PROPOSED KMS	REMARKS
1.	ML-09	MOTI NAGAR MS TO UTTAM NAGAR EAST MS	SHADIPUR MS TO UTTAM NAGAR EAST MS Satyam Cinema Road, Loha Mandi, Naraina, Mayapuri Chowk, Junk Market, Lajwanti, Sagarpur, Uttam Nagar East MS	Existing 14 KM  Proposed 13 KM  12 buses	1. Old Metro feeder buses are going to Phase-Out and therefore, DMRC wants to run buses on the Proposed Route. 2. Moti Nagar is congested area and parking is not available for their buses therein.
2.	ML-26	UTTAM NAGAR EAST MS TO SULTANPURI TERMINAL	UTTAMNAGR EAST MS TO SULTANPURI TERMINAL Uttam Nagar, Outer Ring Road, State Bank Nagar, Meera Bagh, Keshavpur Depot, Peera Garhi,	Existing 11 KM  Proposed 11 KM  07 buses	<u>Existing route and via :</u>  Uttam Nagar East M.S, Guru Brijanand Marg, Outer Ring Road, State Bank Nagar, Meera Bagh, Keshavpur Depot, Peera Garhi, Mangolpuri B-Block, Machi Chowk, Sultanpuri Terminal



			Mangolpuri B-Block, Machi Chowk, Sultanpuri Terminal		Guru Brijanand Marg is congested area with availability of abundant e- rickshaw.
3.	ML-33	<b>MADHU VIHAR</b>  TO <b>KAROLBAGH MS</b>	<b>DWARKA SECTOR-12 MS TO KAROL BAGH MS</b> Madhu Vihar, Mahavir Enclave, Sagarpur, Mayapuri Chowk, Naraina Industrial Area, Todapur, PUSA Institute, Karol Bagh MS	Existing 20.3 KM  Proposed 21.5 KM  13 buses	DMRC wants to connect to Dwarka Sector-12 Metro Station.
4.	ML-40	<b>MAYAPURI MS</b>  TO <b>DWARKA MOR MS</b>	<b>PALAM COLONY (PARSHURAM CHOWK)</b> To <b>KIRTI NAGAR MS</b> Mangla Puri, Naseer Pur, Mahavir Enclave, Vijay Enclave, Sagar Pur, Lajwanti, Junk Market, Metal Forging, Mayapuri MS, Kirti Nagar MS	Existing 13 KM  Proposed 12.4 KM  07 buses	1. Old Metro Feeder Buses are going to Phased-out from route Kirti Nagar to Sagarpur, therefore, Operator wants to operate buses from Kirti Nagar MS. 2. DMRC wants to provide feeder bus facility to the commuters of Palam Colony.
5.	ML-53	<b>SEEMAPURI TERMINAL TO MAYUR VIHAR PHASE III CRPF CAMP</b>	<b>DLF COLONY TO MAYUR VIHAR PHASE- III CRPF CAMP</b> Seema Puri Terminal Dilshad Garden MS, Surya Nagar (Indian Oil Petrol Pump), Ramprastha Xing, Gazipur Village, Trilok Puri Mod, Dallupura Mod, Mayur Vihar Phase-III Xing, Bharti Public School	Existing 13 KM  Proposed 14 KM  13 buses	To provide metro feeder facility to the residents of DLF COLONY as it is the demand of passengers.
6.	ML-58	<b>LADOO SARAI</b>  TO <b>FATEHPURI BERI</b>	<b>LADOO SARAI TO BHATI MINES</b> Lado Sarai, Qutub Minar MS, Chattarpur MS, Chhattarpur Mandir, Nanda Hospital, Rajpur, Satbari, Chanahola, Asola Village, Fatehpur Beri	Existing 09 KM  Proposed 11.6 KM  09 buses	1. DMRC wants to provide feeder bus facility to commuters of Bhati Mines. 2. Demand of passengers is there to connect to the metro station.

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7.	ML-67	<b>NEW DELHI MS TO STATE BANK NAGAR</b>	<b>NEW DELHI MS TO PEERAGARHI MS</b> Paharganj, D.B Gupta Marg, Dev Nagar, Punjabi Bagh, Rani Bagh Shakurpur, Outer Ring Road, Peera Garhi	Existing 14.5 KM  Proposed 16.5 KM  10 buses	DMRC wants to provide feeder bus facility to the commuters of Peera Garhi MS.
8.	ML-70	<b>DHAULA KUAN MS TO AMBEDKAR NAGAR SEC 5</b>	<b>DURGA BAI DESHMUKH SOUTH CAMPUS MS TO SANGAM VIHAR VIA</b> Munirka Ring Road, Ber Sarai, Katwaria Sarai, Qutub Hotel, Malviya Nagar MS, Khokha Market Saket, Asian Market, Khanpur, Batra Hospital, Sangam Vihar	Existing 14 KM  Proposed 15 KM  07 buses	1. U-Turn is not available at Dhaula Kuan MS due to which Operator has to take Buses far ahead (about 1-2 KM) for the purpose. 2. The road is congested as well. 3. Ambedkar Nagar is a congested area and parking is not available, Operator is requesting to extend route to Sangam Vihar.
9.	ML-79	<b>SANGAM VIHAR TO JLN STATIDUM</b>	<b>BADARPUR BORDER MS TO MOOLCHAND MS VIA</b> Badarpur Border MS, Prahladpur, Sangam Vihar, Khanpur, Shiekh Sarai, Chirag Delhi, Archana.	Existing 14 KM  Proposed 13.5 KM  07 buses	DMRC wants to connect to Moolchand MS.
10.	ML-80	<b>OKHLA TO HAUZKHAS MS</b>	<b>MAHARAH BASH RING ROAD TO MEHRAULI TERMINAL</b> Taimur Nagar, Bharat Nagar, Julena, Modi Mill, Nehru Place, Chirag Delhi, Sheikh Sarai, Saket Mall, Malviya Nagar MS, PTS, Mehrauli	Existing 15 KM  Proposed 12 KM  07 buses	DMRC wants to provide services from upcoming Ashram MS.
11.	ML-81	<b>QUTUB MINAR MS TO KALKA MANDIR MS</b>	<b>LADOO SARAI TO KALKAJI MANDIR MS VIA</b> Mehrauli, Lado Sarai, Saket MS, Khan Pur, Pushp Vihar, Chirag Delhi, Kalkaji Mandir MS	Existing 9 KM  Proposed 8 KM  07 buses	U-Turn is not available outside Qutub Minar MS and Operator has to take the Bus up to 2 km ahead for U-turn.

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12.	ML-82B	<b>TUGHLAKA BAD MS TO MEHRAULI TERMINAL</b>	<b>BADARPUR BORDER MS TO MEHRULI TERMINAL</b>  Badarpur Border MS, Prahaldpur, Sangam Vihar, Khanpur, Saket MS, Lado Sarai, Mehrauli Terminal	Existing 12 KM  Proposed 12 KM  08 buses	Parking is not available at Tughlabad Station MS so Operator requests to extend the route till Badarpur Border MS.
13.	ML-83	<b>KAPASHERA BORDER TO CHATTAR PUR MS</b>	<b>AEROCITY MS TO SANGAM VIHAR</b>  Mahipalpur, Vasant Kunj, Masoodpur Gaon, Chattarpur MS, Lado Sarai, Saket MS, Khanpur, Batra, Sangam Vihar	Existing 13 KM  Proposed 15.1 KM  09 buses	1. DMRC wants to Connect to Aerocity MS. 2. There is huge fleet of DTC & DIMTS between the existing routes.
14.	ML-86	<b>RAJOURI GARDEN MS TO SULTANPURI TERMINAL</b>	<b>JUNK MKT TO SULTAN PURI TERMINAL</b>  Rajouri Garden MS, Shivaji Enclave, ESI Hospital, Punjabi Bagh, Bharti Vidyapeeth University, Paschim Vihar, Peera Garhi, Mangolpuri B-Block, Katran Market, Mangolpuri S-Block, Machi Market, Sultanpuri	Existing 13 KM  Proposed 15.8 KM  03 buses	1. Parking of buses is not available at Rajouri Garden MS. 2. DMRC wants to connect to upcoming Mayapuri MS of Phase-III.

17. Details of proposed shifting of 20 buses from one route to another and reasons thereof are as under:

S/ N	FEEDER BUS NO.	EXISTING ROUTE	PROPOSED ROUTE	Justification
1.	DL 1B 0164	ML-73	ML-80	Operation of buses not serving the desired purpose as only 2 buses on ML-73. The operator wants to provide services from upcoming Ashram Metro Station.
2.	DL 1B 0165	ML-73	ML-80	
3.	DL 1B 0263	ML-86	ML-40	
4.	DL 1B 0269	ML-86	ML-40	DMRC wants to provide feeder bus facility to the commuters of Palam Colony.
5.	DL 1B 0270	ML-86	ML-40	
6.	DL 1B 0176	ML-87	ML-58	Operation of bus on Route no. ML-87 not serving the desired purpose and the route will be parallel once upcoming of line 8 becomes operational. DMRC wants to provide feeder bus facility to commuters of Bhati



				Mines. Demand of passengers is there to connect to the metro station
7.	DL 1B 0181	ML-87	ML-59	Operation of bus on Route no. ML-87 not serving the desired purpose and the route will be parallel once upcoming of line 8 operational.
8	DL 1B 0177	ML-74	ML-58	Operation of buses not serving the desired purpose as only 4 buses on ML-74. DMRC wants to provide feeder bus facility to commuters of Bhati Mines. Demand of passengers is there to connect to the metro station.
9	DL 1B 0178	ML-74	ML-58	
10.	DL 1B 0179	ML-74	ML-58	
11.	DL 1B 0180	ML-74	ML-59	Operation of buses not serving the desired purpose as only 4 buses on ML-74. The DMRC wants to provide better service on route ML-58.
12.	DL 1B 0182	ML-77	ML-59	Operation of buses not serving the desired purpose as only 2 buses on ML-77. DMRC wants to provide better service on route ML-59.
13.	DL 1B 0183	ML-77	ML-59	
14.	DL 1B 0266	ML-89	ML-67	Operation of buses not serving the desired purpose as only 3 buses on ML-89. DMRC wants to provide feeder bus service to the commuters of Peeragarhi MS
15.	DL 1B 0267	ML-89	ML-67	
16.	DL 1B 0268	ML-89	ML-67	
17.	DL 1B 0227	ML-87	ML-82B	Operation of bus on Route no. ML-87 not serving the desired purpose and the route will be parallel once upcoming of line 8 operational.
18.	DL 1B 0284	ML-04	ML-53	Operation of buses not serving the desired purpose as only 3 buses on ML-89. DMRC wants to provide services to the residents of DLF colony.
19.	DL 1B 0285	ML-04	ML-53	
20.	DL 1B 0286	ML-04	ML-53	

18. DMRC has informed that if the above proposal is agreed to by STA, it would ensure the following:
- Better services to the passengers due to phasing out of existing fleet of feeder buses operated by the other contractor.
  - Better connectivity with the metro stations including stations of phase-iii.
  - Financial viability of the operations of feeder buses.
19. The matter is placed before the STA for taking appropriate decision in respect of proposed modified routes and shifting of buses by DMRC with a view to provide last mile connectivity to the commuters, subject to clearance of all dues.

**Resolution no. 4/2018**

The matter contained in the agenda was deliberated in detail. DMRC informed that above proposal of DMRC will ensure better services to the passengers which were depleted due to phasing-out of existing fleet and provide better connectivity with the metro stations including the upcoming stations of phase 3. It was resolved that the request of DMRC regarding modification/curtailment in existing 14 feeder routes as well as shifting of 20 buses from one route to another may be placed on the website of the department for soliciting suggestion/objection of the operators/ general public and thereafter may be forwarded it to DTC, DIMTS and Delhi Traffic Police to examine and offer their views.

Further, it was resolved that since DMRC has declined to get replacement for the 117 phased-out feeder buses on completion of their life, the routes vacated by these buses may be offered to the private Mini Stage Carriages (RTVs) operators who are requesting for change of their routes as these have become unviable, through a transparent allotment mechanism after seeking their preferences out of all existing RTV routes including these vacated by DMRC feeder buses.

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**Agenda Item No. 5/2018**

**Subject: - Issue related to via of route no. F 709A.**

1. STA in the year 2002 published a scheme to grant 2030 permits on 101 routes for mini stage carriage feeder buses. Later on, two more phases of scheme were launched. In total, 4500 permits were offered on 154 routes. At present 799 mini stage carriage feeder buses are plying on 72 routes.

2. STA in its meeting held on 15.09.2014 vide agenda no. 11/2014 had considered modification/extension/change of mini stage carriage routes subject to approval of Delhi Traffic Police particularly with respect to Traffic Congestion.



3. The minutes of STA meeting held on 15.09.2014 was issued on 28.11.2014 after receiving the reply from Traffic Police on 20.10.2014. Further, in response to query of Traffic Police, STA Branch furnished the requisite clarifications to Traffic Police on 31.10.2014. Traffic Police vide their letter dated 14.01.2015 accepted the clarifications of the STA Branch except on route no. F. 253A and F303A, for which the Traffic Police did not agreed to its earlier recommendations.

4. The President, Transport Operators, Labor Welfare Association (TOLWA) in his complaint inter alia pointed out that STA and Traffic Police has accorded its approval on the following routes but these were not incorporated in the minutes of meeting :-

(i) Route No. F-107A merged with F-913A

Route: Shahbad Dairy to Shakur Pur

(ii) Route No. F-208A : Sabha Pur to ISBT Kashmere Gate Ring Road

Via: Karawal Nagar, Khajoori, Pushta, Shastri Park

(iii) Route No. F-241A : Nand Nagari to ISBT Kashmere Gate Ring Road

Via: Gokul Puri, Bhajan Pura, Khajoori, Pushta, Shastri Park

(iv) Route No. F 702: Uttam Nagar to SafdarJung Terminal

Via: same as earlier

(v) Route No. 709A : Najafgarh to Mahipal Pur

Via: Nagli Sakrawati, Kakrola Bridge, NS Institute, Madhu Vihar, Dwarka Sector 1, 2, 3, Palam Village, Palam Airport, Shankar Vihar

(vi) Route No. 832A : Badli railway Station to Nangloi J.J. Colony

Via: Suraj Park, Rohini Sector 18,19, Mount Abu International School, Rohini Sector 15, Rohini West Metro Station, Madhuban Chowk, Saraswati vihar, Mangol Puri Police Line, Peera Garhi, Udyog Nagar, Nangloi PS, Lokesh.

5. The above mentioned modification was approved by the Chairperson, STA subject to Ex-post facto approval by the STA Board (**Annexure-1**). Accordingly, many of operators have obtained the revised route permit.

6. The matter was then placed before the STA Board meeting held on 16.05.2016. The Board vide its resolution No. 4/2016 resolved that a committee of 3 officers consisting Dy. Secretary STA; Dy. Commissioner (Plg.) and Sh. Sanjay Dewan, AS, STA may re-examine each and every route and accordingly submit their recommendations to STA (**Annexure-2**).

7. The committee after examine the each and every route concluded that:.



- (i) Route Rationalisation Committee in its report dt. 05-08-2014 did not recommend any modifications in the above mentioned routes.
- (ii) Minutes of the STA board meeting dt. 15-09-2014 was issued after considering the partial report of Delhi Traffic Police.
- (iii) There are variations in the minutes of STA board meeting, report of Delhi Traffic Police and the representation of Operators / TOLWA

The Report of the Committee is at **(Annexure-3)** and the observations in respect of each route are as under:

Route no	Original Route	Route Demanded	Minutes of meeting STA 15.9.2014	Approved by Traffic	Ex post facto approval
F107A	Kankarkhera to Madhuban Chowk	F-913	Kankarkhera to Madhuban Chowk	F-913A	F-913A
F208A	Sabhapur to Balak Ram Hospital	Sabhapur to ISBT Kashmere Gate	Approved upto Shastri Park	ISBT	Sabhapur to ISBT
F241A	Nand Nagari to Shastri park	Nand Nagari to ISBT	Shastri Park	ISBT	Nand Nagari to ISBT
F-702	Dhaura Kuan to Uttam Nagar	Uttam Nagar to Safdarjung Terminal	Uttam Nagar to Safdar Jung	Safdarjung Terminal	Uttam Nagar to Safdarjung Terminal
F-832A	Badli Railway Station to Syed Nangloi	Badli Railway Station to Nangloi JJ Colony	Badli Railway Station to Pitampura Metro Station	Nangloi JJ Colony	Badli Railway Station to Nangloi JJ Colony
F-709A	Palam Gaon to Najafgarh	Mahipalpur to Najafgarh	Mahipalpur to Najafgarh (with different via)	Mahipalpur to Najafgarh	Mahipalpur to Najafgarh

**Note:**



**STA board approval** - Mahipalpur to Najafgarh (Via Mahipalpur, Rangpuri, Samalka Crossing, Pushpanjali, Under pass Dwarka, Bagdola, Dwarka Sector 6-10 Crossing, Palam, Madhu Vihar, Netaji Subhash Institute, Kakrola Village, Nangli Sakrawati, Najafgarh.)

**Route allowed for which ex-post approval sought** - Mahipalpur to Najafgarh via Shankar Vihar, Palam Airport, Palam Village, Dwarka Sector 1,2 & 3, Madhu Vihar, NS Institute, Kakrola Bridge, Nangli Sakrawati, Najafgarh.

The route of F-709A was originally from Najafgarh to Palam Village. The operators requested for extension up to Mahipalpur, which was allowed both by both STA Board and Delhi Traffic Police. The via of the extension as approved by the STA Board was Dwarka Sector 6-10, Bagdola, Dwarka Sector 21 under Pass, Pushpanjali, Samalkha crossing, Rangpur to Mahipalpur. However the operators have demanded via from Palam Gaon to Palam airport, Shankar Vihar and Mahipalpur, so that the commuters from Najafgarh get straight service up to Mahipal Pur. Vide order dated 19-04-2016, the via of the route has been allowed, as demanded by the operators, subject to Ex-post facto approved of the STA board. Due to change in via, the route overlap the route No. F-711A. After this change in via of route No.F-709A, numbers of objections have been received from operators of route No. F-711A claiming that due to change in via of route No. F-709A their route has become unviable.

8. In view of above since, the revised permits have already been issued on many of the routes and there are no objections from the operators except for route no. 709A, the proposal was submitted for consideration for STA Board. STA in its meeting held on 04.1.2017 resolved that proposal contained in agenda was approved except Route No. 709A. Representatives of route no. 709A and 711A may be called for personal hearing in the next meeting of STA (**Annexure-4**).

9. The representatives of both the routes were personally heard on 26-05-2017 by the STA. The representative of Route No. 711A stated that there are already 21 buses plying in the said route and another 17 buses of route No.709A has been added, which causes undue competition among the holders of permits. It was requested by them that their route may be changed. Contrary to this, the representatives of the Route No. 709A stated that they are plying their buses since last one year and there was no dispute with the permit holders of route No. 711A. It is further stated by them that at present there is no bus or any means of public transport from Najaf Garh to Mahipal Pur and the STA has rightly changed the route keeping in view of public interest.

10. The matter was placed before the STA Board in its meeting held on 29-05-2017 vide Agenda No. 24/2017. The Board after considering the representations of operators of routes F709A and F711A resolved to not to grant ex-post facto approval for change of via of the route No. F709A from Shankar Vihar and the operators of route F709A will continue to operate on their original route via through Rang Puri, Samalkha and Dwarka underpass. It was further resolved that in future, no route modification should be allowed without calling objections from effected parties (**Annexure-5**).

6/25/17



11. Aggrieved upon the decision of STA Board, the operators have put their grievances before the Hon'ble MOT. A meeting was called by the Hon'ble Minister (Transport) in his chamber on 08-06-2017. Deputy Secretary (STA) & Assistant Secretary (STA) were among those present in the meeting. The Hon'ble Minister (Transport) was apprised that minutes of STA Board meeting held on 29-05-2017 has been already issued. The Hon'ble MOT directed that the operators may submit their representation with regard to via change and department may examine their request. The proceeding of the said meeting was put up to Chairperson, STA (**Annexure-6**).
12. The operators of route No. F709A had submitted a representation, whereby it was requested that in place of via suggested in the STA Board, their route via may be considered to be changed as Najafgarh to Mahipal Pur via- Deen Pur, Goyla Dairy, Shyam Vihar, Dwarka Sector-19, Sector-9, Sector 21, underpass, Rang Puri and Mahipal Pur (**Annexure-7**). The new via suggested by the operators of Route No. F709A is not overlapping with the via of Route No. F711A. However, the suggested via of Route No. F709A marginally matching with the Route No. F708A (Najafgarh to Palam) from the starting point i.e. Najafgarh to Goayla Dairy (around 5 Km. out of total stretch of 28 Kms.). The directions indicating the via of the Route No. F711A and F709A (original, amended and now proposed via) in different colours are shown in the sketch annexed herewith as **Annexure-8**).
13. The operators of routes 709A also moved to Lower Court, against the orders issued in compliance of STA Board resolution 24/2017, to obtain amended permits by depositing the revised permits issued to them. The matter was disposed off by the lower court with the direction that the permit holders may file their appeal before Hon'ble STAT. The operators of route F709A, has filed an appeal before Hon'ble STAT.
14. The matter was again placed before the STA Board in its meeting held on 04-09-2017 vide Agenda No.33/2017. The Board deliberated the issue in detail and resolved that the new via suggested by the operators of route no. F709A may be placed in public domain for soliciting objection from the other operators and till then, via approved in the meeting held on 29.05.2017 shall prevail.
15. In view of decision taken by STA board, objection/suggestion were solicited vide order dated 03.10.2017 from operators, on the via requested by the operators of Route No. F709A. No objection to this effect has been received by the department.
16. The appeal filed by the operators of route F709A and F711 in the Hon'ble STAT has been withdrawn by these operators. The Hon'ble STAT vide its order dated 30.10.2017 has accepted the request and dismissed the appeal as withdrawn with a liberty to file a fresh appeal as per law.
17. The matter is placed before the STA for taking appropriate decision.

**Resolution no. 5/2018**

The matter contained in the agenda was deliberated in detail and STA approves the new via suggested by the operators of route no. F709A which is Najafgarh to Mahipal Pur via- Deen Pur, Goyla Dairy, Shyam Vihar, Dwarka Sector-19, Sector-9, Sector 21, underpass, Rang Puri and Mahipal Pur. Permit holders are directed to obtain revised permits by submitting their all previous permits.

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