

DEPARTMENT OF SOCIAL WELFARE  
GOVT. OF NCT OF DELHI  
GLNS COMPLEX, DELHI GATE, DELHI  
(Admn/PGC)  
Telephone No. 23713613

F.NO. No. 1/LGLP/PGC CELL/DSW/2011-12/ 28969-29001 Dated

To,

All Dy. Directors HQ / All District Officers/ Vice-Principal (GLNS), HoD/ Rehabilitation Services ,Supdt RCL Supdt. (GSSSBB),Supdt. (Asha Kiran), Department of Social Welfare Govt. of NCT of Delhi ,

Sub Providing online Listening post IDs and Password

Sir/Madam,

A number of grievances/Listening posts are received in the Administration Branch, HQ. through the LG Listening portal. Most of them are pertaining to the other Branches/ District offices, and Admn Branch has to forward/transfer the same under the intimation to the applicant, and same has to be followed up while dispose off/taking the status of the Listening post which is taking lot of and sometime beyond the target date.

As such grievances/posts are to be disposed in a time bound manner, it will be appropriate to transfer every posts to concerned branches online through LG Listening Post Portal. The concerned branch –in-charges will also be able to file their reply/response online. This will save lot of time and also the monitoring of pending issues will be much easier.

Therefore, to ensure quick as well as time bound disposal, all branch-in-charges / district officers are hereby being provided the listening post IDs, so that they could dispose off the grievances at their end within time prescribed frame.

All the Branch-in-charges/district officers are advised to send a request through their official email id on [dswgrievance@gmail.com](mailto:dswgrievance@gmail.com) for obtaining password after receipt of this letter. They may also contact the S.O. (Admn.II) over phone 23324027. They are further advised to change the password immediately after obtaining the same.

Website: [http:// listeningpostdelhilg.in](http://listeningpostdelhilg.in)

S.No	Branch / District Officers	USER ID
1.	Account Branch	<a href="#">agroabsw</a>
2.	Admn I branch	<a href="#">agroadm1sw</a>
3.	Admn II branch	<a href="#">agroadm2sw</a>

1643/KC  
16/11/12

4.	Asha kiran Home	agroaksw
5.	Care taking branch	agroctbsw
6.	DD School branch	agrodrschsw
7.	Disabilities Branch	agrodissw
8.	DSWO Central	agrocsw
9.	DSWO East	agroesw
10.	DSWO New Delhi	agrondsw
11.	DSWO north	agronsw
12.	DSWO NW1	agronw1sw
13.	DSWO NW2	agronw2sw
14.	DSWO South	agrossw
15.	DSWO South West	agrosww
16.	DSWO West	agrowsw
17.	DSWONorth East	agronesw
18.	Estate branch	agroestatsw
19.	Financial Assistance Scheme	agrofassw
20.	GBBSSS school and hostel	agrogbbsssw
21.	Litigation branch	agrolbsw
22.	Planning branch	agroplgsw
23.	RCL Tahir pur	agrorclsw
24.	Rehabilitation Services	agrorssw
25.	FGO Branch	agrorgosw
26.	Social Defence	agrosdsw
27.	Social Security	agrossw
28.	Sr [dot] System Analyst	agrosasw
29.	VAC Branch	agrovacsw
30.	Vice Principal GLE	agroglnssw
31.	Vigilance branch	agrovigsw

*[Signature]*  
Dy. Dir. (Admn.)

Encl as above:-

Copy for information:-

F.NO. No. 1/LGLP/PGC CELL/DSW/2011-12/ 28969-2900/ Dated

1. PA to Pr. Secretary (SW), GNCT of Delhi, Delhi Gate , New Delhi
2. PA to Director (SW), GNCT of Delhi, Delhi Gate , New Delhi

*[Signature]*  
Dy. Dir. (Admn.)

*[Signature]*  
16/11/18  
Ms. Kanchan