GOVT. OF NCT OF DELHI DEPARTMENT OF SOCIAL WELFARE GLNS COMPLEX, DELHI GATE **NEW DELHI-110002** [ADMINISTRATION BRANCH]

F.10(232)/2015/DSW/Cir/Estt/Pt-I/18

Dated:

CIRCULAR

Please find enclosed copy of letter No. F.19/16/AR/2016/Misc/Part file-2 (2017)/5222-5301 dated 23/03/2018 received from Secretary (AR), Administrative Reforms, GNCT of Delhi regarding Public Hearing timing i.e. from 10:00 am to 11:00 am, for general public to meet the officers without prior appointment for information and further necessary action.

Encl: As above.

Section Officer (Admn-I)

 $F.10(232)/2015/DSW/Cir/Estt/Pt-I/_{Q}$

Dated: 6 4 1 6

Copy to:

Sr. System Analyst, DSW for uploading the circular on the Departmental

2. Guard file.

on Officer (Admn-I)

mg 60% o6/04/2018

Sh. Komal Kaman, A.P

GOVERNMENT OF NATIONAL CAPITAL TERRITORY OF DELHI ADMINISTRATIVE REFORMS DEPARTMENT 7th FLOOR, 'C' WING, DELHI SECRETARIAT, I.P. ESTATE, NEW DELHI 110002 Email- arupdate@nic.in

No.F.19/16/AR/2016/Misc/Part file-2 (2017)/ 5 222- 530 Date: 23 03 ()8

CIRCULAR

Office of the Secretary(SW/WCD)
Deptt. of Social Welfare
Govt. of NCT of Delhi

2 8 MAR 2018

(Rakesh Bali)
Secretary (AR)

As you are aware, Public Hearing timings have been scheduled from 10:00 am to 11:00 am, for general public to meet the officers without prior appointment for redressal of their grievances.

Instructions have been issued to ensure presence of all officers in their offices. However, a few complaints are still being received in Administrative Reforms Department regarding absence of officers during Public Hearing timings. These are mostly in cases where Officers are on leave or hold additional charge or are away on field duty / attending courts. Therefore, in case of such exigencies, HODs should make necessary arrangement of Link Officer for public hearing on such occasions.

To

All the Pr. Secretaries/ Secretaries/ HODs of GNCT of Delhi including autonomous bodies/commissions/boards under GNCT of Delhi.

Copy for information to:-

i) Secretary to Hon'ble LG, Delhi

ii) Secretary to Hon'ble Chief Minister, Delhi.

iii) Secretary to Hon'ble Dy. Chief Minister, Delhi.

iv) Secretaries to all Hon'ble Ministers, GNCT of Delhi.

v) SO to Chief Secretary, Delhi

vi) The Spl. Secretary (PGMS), Office of the Chief Minister, Delhi, GNCTD

D. D. (Admm)



