

GOVT. OF NCT OF DELHI
DEPARTMENT OF SOCIAL WELFARE
GLNS COMPLEX, DELHI GATE, NEW DELHI-110002
[COMPUTER CELL]

F.56(320)/DSW/CC/Computer Hardware AMC/174/16-17/ 30572-642 Dated:

16 FEB 2017

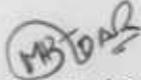
CIRCULAR

Sub: Contact Details for Lodging Complaint in r/o Computer Hardware under AMC.

The Department has awarded the Annual Maintenance Contract (AMC) of Computers & Other Hardware installed in offices of Social Welfare Department, Govt. of NCT of Delhi to M/s Bharat IT Services Ltd., C-10, Sector-65, Noida, Uttar Pradesh-201301 for the period 01/02/2017 to 31/01/2018.

Complaint in r/o Desktop/Printer/Scanner/UPS (off-line)/Projector under AMC installed in your offices must be immediately lodged to this company. Further, the security of the devices is responsibility of the Officer In-charge of concerned office. For lodging the complaint to aforesaid company, following contact details are hereby circulated:-

1 st Level (HO):Delhi/NCR	Helpdesk	Helpdesk (Call login)	0120- 4141560 0120- 4141561 0120- 4141562	csd_del@spicelimited.com
2 nd Level Incharge Delhi/NCR	Service Delivery	Ashish Vaish	9717181852, 0120- 4141593	ashish.vaish@spicelimited.com
3rd Level	Regional Manager	Sanjeev Kulshrestha	9910892534	s.kulshrestha@spicelimited.com
4 th level (North)	Regional Head	Vikas Sikand	9560189666	v.sikand@spicelimited.com

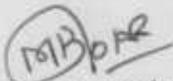

Senior System Analyst

Copy to:-

1. In-charges of Headquarters' Branches, Department of Social Welfare, GNCTD.
2. Chief Probation Officer, Department of Social Welfare, GNCTD.
3. All District Officers, Department of Social Welfare, GNCTD.
4. In-charges of Homes/Institutions, Department of Social Welfare, GNCTD.

Copy for information to:-

1. PS to Secretary, Department of Social Welfare, GNCTD
2. PS to Director, Department of Social Welfare, GNCTD.
3. PA to Special Director, Department of Social Welfare, GNCTD.


Senior System Analyst