

OFFICE OF DIVISIONAL COMMISSIONER,
GOVT. OF NCT OF DELHI
DEPARTMENT OF REVENUE (HQ)
5, SHAMNATH MARG, DELHI-110054

F.No 1(237)/DDMA(HQ)/MONSOON/2016/ 190


DATED: 6/7/16

Circular

The Government of NCT of Delhi has opened a Unified Monsoon Control room to effectively monitor the complaints of water logging, urban flooding, etc at 5, Shamnath Marg, Revenue Department. The complaints, if any, regarding floods, water logging, etc. can be lodged at toll free number 1077 which will be 24x7 functional. This control room will be in addition to the control rooms opened by civic bodies at their own level.

The complaints received at 1077 will be forwarded to respective line departments like MCD, PWD, DDA, NDMC, Delhi Cantt, Fire Department, Flood Department, etc. for immediate redressal. Public notice has also been issued in this regard.

All Line Departments, like MCD, PWD, NDMC, Delhi Fire Service, Delhi Cantt, I&FC etc. are requested to ensure that complaints forwarded from centralized control room of Govt. of NCT of Delhi are attended promptly & proper records of the complaints is made at their level. It will also be desirable to give feedback to the complainants as soon as grievances are redressed.

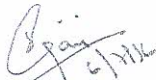

(S.K. JAIN) 6/7/16

Deputy Commissioner-III (HQ)

F.No 1(237)/DDMA(HQ)/MONSOON/2016/ 190-209 DATED: 6/7/16

Copy to:-

1. Hon'ble Chief Minister, Delhi
2. Hon'ble Deputy Chief Minister, Delhi
3. Hon'ble Minister PWD, Delhi
4. Chief Secretary, Delhi
5. Vice Chairman, DDA
6. Secretary PWD, UD
7. Chairman, NDMC
8. Commissioner, Delhi Police
9. CEO, Delhi Cantonment Board
10. Commissioner, East Delhi Municipal Corporation
11. Commissioner, North Delhi Municipal Corporation
12. Commissioner, South Delhi Municipal Corporation
13. All Deputy Commissioners, Revenue Department
14. All Deputy Commissioners (HQs), Revenue Department
15. Director, Delhi Fire Services, Connaught Place
16. Spl. Secretary (Flood & Irrigation Department)
17. Sr. System Analyst with the request to upload this circular in the website of the department.
18. Guard File


(S.K. JAIN) 6/7/16

Deputy Commissioner-III (HQ)