**DEPARTMENT OF LEGAL METROLOGY**

**C-BLOCK, VIKAS BHAWAN, IP ESTATE, ITO**

**NEW DELHI-110002**

Surveys conducted by the F&S Department in Delhi, has found that in many cases the delivery boy was not moving with weighing machines and hence causing concerns about weight of LPG cylinders to the citizens of Delhi.

The Liquefied Petroleum Gas (Regulation of Supply and Distribution) Order 2000 issued under the Essential Commodities Act, 1955 bans unauthorized possession, supply and consumption of LPG, as well as unauthorized storage and transport of LPG.

There is also a ban on sale or distribution of LPG cylinders below or in excess of the standard weight. Delivery boys are required to measure the quantity using a weighing balance and if it weighs less than 14.2 kg, any person can lodge a complaint with Legal Metrology Department for taking action against the agency that is supplying the cylinders with short measurement. Rules stipulate that any commodity, solid, semi-solid, viscous or a mixture of solid and liquid, has to be invariably sold and delivered by weight only.

The Hon.ble Supreme Court had directed the Petroleum Ministry to instruct oil companies to ensure that the LPG delivery man carry the weighing equipment and the cylinder is delivered to the customer after showing the weight of the LPG in his/her presence. The Supreme Court had passed the order after the Ministry gave an undertaking to this effect. The apex court has directed the authorities to carry out advertisements in Doordarshan and other electronic media to create awareness on the rights of consumers to measure the weight. Empty cylinders should be made in standard specifications to ensure that the consumers were not misled by different measurements. Consumers should insist on weighing the LPG cylinder before accepting it. They are at liberty either to refuse or accept the faulty cylinder or demand the delivery man to bring another LPG cylinder.

The Department of Legal Metrology has recently registered cases in Delhi for supplying LPG cylinders weighing less than 14.2 kg. Customers must check whether the weighing machine has proper certificate issued by us. Consumers should refuse to accept the cylinder if they find it of less weight than prescribed.

It is binding on the part of the dealer to keep a weighing machine available and consumers should be able to check the cylinder weight at the time of delivery.