

**GOVERNMENT OF NATIONAL CAPITAL TERRITORY OF DELHI**  
**OFFICE OF THE COMMISSIONER OF EXCISE, ENT. & L. TAX DEPTT.**  
**L & N BLOCK, I.P. ESTATE: VIKAS BHAWAN, NEW DELHI**

No.F.1 (32)/CE/ESCIMS/2012-13/

Dated:

To

The General Manager (NW-I)  
State Bank of India,  
Government Business Department,  
Local Head Office,  
Post Box No. 675, 11, Sansad Marg,  
New Delhi-110001

**Sub: Online collection of Excise Duty(ED)**

Sir,

Consequent upon the implementation of the ESCIMS online payment module in association with SBI the Implementing Agency M/s TCS has been reporting various operational issues with the SBI payment gateway services. Some of these issues which need immediate attention are:

1.	Issue	Non availability of MIS report in the server at predefined timeframes.  Connectivity issues at SBI end to connect to the ESCIMS SFTP server at Data Centre (as reported by SBI).
	Impact	This has led to delay in processing the payments impacting the end users of ESCIMS.
	Solution Expected	SBI may automate their process of uploading the files in the ESCIMS SFTP server at predefined intervals.  To mitigate connectivity issue, SBI may find an option of connecting to the SFTP server from a location where they have redundant and secured connectivity.
2.	Issue	Payment mismatch in the records shared by SBI against the records available with Delhi Excise.
	Impact	Reconciled payment details may not be finalized for the financial year 2013 - 2014 till consolidated report is available from SBI
	Solution Expected	SBI may provide consolidated MIS report to the Implementation Agency, M/S TCS for the time period - Feb 2013 to April 2014 in a standard XLS / CSV format.  This report should contain date of 'realization of payment' for online / offline transactions against each Challan No. OR Bank Reference Number (which is further mapped to the Challan No. in ESCIMS)

You are, therefore, requested to immediately look into the above issues and resolve them at the earliest.

  
Yours faithfully,  
**(INDU SHEKHAR MISHRA)**  
**DEPUTY COMMISSIONER (EXCISE)**

**Copy for information to:-**

1. Project Director, Implementing Agency, M/s TCS.
2. Sr. General Manager, PMU, NISG.
3. Manager, SBI, IP Estate, New Delhi.
4. PS to Commissioner (Excise), GNCT of Delhi