



DELHI JAL BOARD
GOVERNMENT OF N.C.T. OF DELHI
OFFICE OF THE ASSISTANT COMMISSIONER (W)
VARUNALAYA PHASE-II, KAROL BAGH, NEW DELHI - 110 005
Phone No. 011-23544796
Email : ac.water22@yahoo.co.in

F.No. 26(13)DJB/AC(W)/2014/1288

Dated : 30.07.2014

Subject : Nomination for National Awards for e -Governance 2014 - 2015

Enclosed please find herewith a copy of letter No.F.6(380)/IT/2014/5766 - 5941 dated 11.07.2014 issued by Addl. Secy.(IT), Deptt. of Information Technology along with the copy of letter No.N-13015/2/2014-e-Gov(B) dated 27.06.2014 issued by Secy. to the Govt. of India on the above noted subject.

The detailed information has also been downloaded from DARPG's website <http://darpg.gov.in> and enclosed herewith for your ready reference and further necessary action at your end.

Encl. : As above.

(AMIT KUMAR JAIN)
ASSTT. COMMISSIONER(W)

✓ EE(EDP) Cell,
Director(Revenue)
System Administrator.

Copy for kind information to:

1. Member(A)/(F)/C.V.O.
2. Director(A&P)/(F&A)/Secretary,DJB.
3. Secy. to C.E.O.

ASSTT. COMMISSIONER(W)

EXECUTIVE ENGINEER (EDP)
DIARY NO. 2717
DATE 30/7/14

ACF h/16
H/C
Sh. Sanjay Prasad

GOVERNMENT OF NCT OF DELHI
DEPARTMENT OF INFORMATION TECHNOLOGY
9TH LEVEL, B-WING, DELHI SECRETARIAT, NEW DELHI-110002

No.F.6(380)/IT/2014/ 5766-5940

Dated:- 11-7-14

To

All Pr.Secretaries/Secretaries/HODs,
Heads of Autonomous/Local Bodies
Government of NCT of Delhi,

Sub:- Nomination for National Awards for e-Governance 2014-15.

Sir/Madam,

Please find enclosed herewith copy of letter No.N-13015/2/2014-e-Gov (B) dated 27.6.2014 received from Shri Sanjay Kothari, Secretary to the Government of India, Ministry of Personnel, Pension and Public Grievances, Department of Administrative Reforms and Public Grievances, Sardar Patel Bhawan, New Delhi regarding nominations for the National Awards for e-governance during the National Conference (2014-15). The detailed information in this regard is available on DARPG's website <http://darpg.gov.in>.

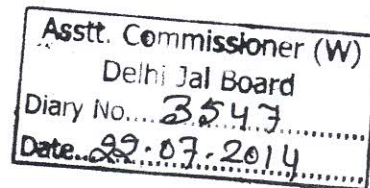
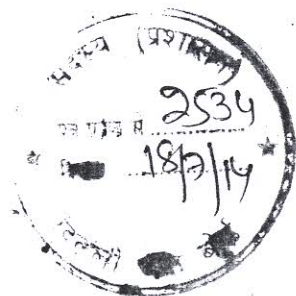
You are requested to send nomination under appropriate categories to Department of Information Technology, GNCTD for scrutiny by Competent Authority by 31st July, 2014 for onward submission to Department of Administrative Reforms and Public Grievances by 31.8.2014..

Yours faithfully,

(Ajay Chagti)

Additional Secretary (IT)

Encl:-As above.



No. N-13015/2/2014-e-Gov (B)

Government of India

Ministry of Personnel-Pension and Public Grievances
Department of Administrative Reforms AND Public Grievances

5th Floor, Sardar Patel Bhavan,
Sansad Marg, New Delhi-110001

Dated : 27th June, 2014

OFFICE OF THE CHIEF SECRETARY
GOVT. OF NCT OF DELHI

02 JUL 2014

OY. No.

47AD/2014/29555

TO

Chief Secretary,
Government of the NCT of Delhi,
Indraprastha Estate New Delhi
110002
Delhi

Sub: National Awards for e-governance during the National Conference (2014-15)

Sir,

I am to inform that the Government of India, through Department of Administrative Reforms & Public Grievances (DAR&PG), presents the National Awards for e-Governance every year during the National Conference on e-Governance.

2. These Awards seek to recognise and promote excellence in implementation of e-Governance projects/initiatives. For the year 2014-15 the awards would be presented in 12 categories during the 18th National Conference, scheduled to be held in February, 2015.

3. You are requested that sufficient nominations under appropriate categories may be sent as per National e-Governance "Award Scheme" by 31st August, 2014 after scrutiny by a committee under your Chairmanship. News Paper advertisement to this effect is attached.

More information is available on DARPG's website <http://darpg.gov.in>.

Yours faithfully,

Sanjay

(Sanjay Kothari)

Secretary to the Govt. of India

4730/ASCTD 2823
9/7/14 27/7/14

Partments
may be
presented to
in 17 Deptt
or scrutiny
of
present
activity
left circular
please
P.A 9/7

AWARDS SCHEME FOR EXEMPLARY IMPLEMENTATION OF E-GOVERNANCE INITIATIVES

To recognize and promote excellence in implementation of e-governance initiatives, the Department of Administrative Reforms and Public Grievances presents National Awards for e-Governance every year.

1. Purpose of the Award

The purpose of these awards is to:-

- a. Recognize achievements in the area of e-Governance.
- b. Disseminate knowledge on effective methods of designing and implementing sustainable e-Governance initiatives.
- c. Encourage horizontal transfer of successful e-Governance solutions.
- d. Promote and exchange experiences in solving problems, mitigating risks, resolving issues and planning for success.

2. Category of awards

- i. Excellence in Government Process Re-engineering: This award seeks to recognize the best-in-class projects that involved analysis and re-design of workflow and aimed at improvement in outcomes related to efficiency, effectiveness of process, cost, quality, service delivery or a combination of these.
- ii. Exemplary Horizontal Transfer of ICT-based Best Practice: This award seeks to recognize the exemplary projects implemented at department or organization level that have been replicated to other departments or organizations with suitable modifications.
- iii. Outstanding performance in Citizen-Centric Service Delivery: This award seeks to recognize the projects aimed at delivering enhanced value to its beneficiaries through effective use of ICT.
- iv. Innovative Technology Usage in e-Governance: This award seeks to recognize the projects demonstrating use of path breaking ICT or innovative use of an existing ICT.
- v. Exemplary Usage of ICT by PSUs: This award seeks to recognize projects implemented in PSUs that demonstrate effective use of ICT focused at improving the process outcomes.
- vi. Best Government Website: This award seeks to recognize the departments that have contributed most towards development of a content enriched and visually appealing website, enhancing public access and service delivery through use of ICT.
- vii. Sectoral Award (Focus Sector for 2009-10 – Education) This award seeks to recognize achievements in the focus sector for the year.

3. There will be three awards in each category, namely Gold Icon, Silver Icon and Bronze Icon.

4. Who can nominate:

Central Ministries/Departments, States/ UTs, Districts, Local Bodies, PSUs, Civil Society Organizations and Industry.

5. Criteria for selection of Awards

All nominated projects must have been operational for a period of not less than one year
(Excluding Pilot period).

Award-specific criteria

Sl No.	Award Category	Evaluation Criteria (Parameters)
1.	Excellence in Government Process Re-Engineering	<ul style="list-style-type: none"> i. Coverage – Geographical ii. Scope of Services/Activities Covered iii. Citizen Centricity iv. User Convenience v. Efficiency Enhancement vi. Cost Effectiveness vii. Capacity Building and Organizational Sustainability viii. Accountability ix. Innovation x. Appropriate Delegation
2.	Exemplary Horizontal Transfer of ICT-based Best Practice	<ul style="list-style-type: none"> i. Coverage ii. Scope of Services/Activities Covered iii. Original project from which the Best Practice is replicated iv. Appropriateness of Context & localization of best practice v. Scalability vi. Sustainability vii. Cost Effectiveness viii. Innovations to original project
3.	Outstanding performance in Citizen-Centric Service Delivery	<ul style="list-style-type: none"> i. Coverage – Geographical ii. Scope of Services/Activities Covered iii. Stakeholder Consultation iv. Citizen Centricity and relevance v. User Convenience vi. Cost to User vii. Citizen Charger viii. Adherence to SLA ix. Problem Resolution and Query Handling x. Privacy and Security Policy xi. Innovation xii. e-Inclusion xiii. Sustainability xiv. Number of users and services
4.	Innovative Usage of Technology in e-Governance	<ul style="list-style-type: none"> i. Coverage – Geographical ii. Scope of Services/Activities Covered iii. Demonstrate innovative use of ICT for development iv. Adaptability and Scalability v. New Models of Service Delivery vi. Efficiency Enhancement vii. User Convenience viii. Sustainability

5.	Exemplary usage of ICT by PSUs	<ul style="list-style-type: none"> i. Coverage –Geographical ii. Scope of Services/Activities Covered iii. Enhancement of Productivity iv. Improvement in Efficiency v. Service Delivery – Business/Client Centricity vi. Innovation vii. Defined and Achieved outcomes viii. Sustainability
6.	Best Government Website	<ul style="list-style-type: none"> i. URL ii. Hosted at iii. Designed and developed by iv. Information available v. Service Delivery vi. Public Access vii. Security/Privacy viii. Compliance with the guidelines for Indian Government Website issued by DARPG/NIC ix. Design and Visual Appeal x. Currency of Updation xi. Website usage data
7.	Sectoral Award – Focus sector of each year is being decided separately.	<ul style="list-style-type: none"> i. Outreach ii. Scope of Services / Activities covered iii. Enhancement of efficiency iv. Ease of transaction v. Innovation vi. Appropriateness of context and degree of localization vii. Accessibility & User Convenience viii. Scalability ix. Sustainability

Nomination for the Awards are generally called for during September/October every year through leading National Newspapers. Details are also put up on this website of the department as well as website of the National Conference on e-Governance www.nceg.gov.in.