



113/C

DELHI JAL BOARD
GOVERNMENT OF N.C.T. OF DELHI
OFFICE OF THE ASSISTANT COMMISSIONER (W)
VARUNALAYA PHASE-II, KAROL BAGH, NEW DELHI – 110 005
Phone No. 011-23544796
Email : ac.water22@yahoo.co.in

F.No. 16(13)/AC(W)/2014/

67675

Dated : 27.06.2014

The following letter(s)/Circular(s) as mentioned hereunder are hereby endorsed for information and strict compliance by all the concerned.

Sl. No.	Name of Department	Reference No. of Letter/Circular	Subject
1	Deputy Director(AR), Govt. of NCT of Delhi, Administrative Reforms Department, 7 th Level, C-Wing, Delhi Secretariat, I.P. Estate, New Delhi – 110 002.	No.F.2(6)/2014/AR/ 6815 – 6974/C dated 29.04.2014 addressed to Head of Department, Issued by Dy. Director (AR).	An alternate forum i.e. Mediation Centres under Delhi Dispute Resolution Society (DDRS) (Regd.) New Delhi for the public for resolution of their disputes.
2	Secretary (AR), Govt. of NCT of Delhi, Administrative Reforms Department, 7 th Level, C-Wing, Delhi Secretariat, I.P. Estate, New Delhi – 110 002.	No.F.15(01)/2013/AR/ 8015 – 8174/C dated 19.05.2014 addressed to Head of Department, Issued by Secretary (AR).	Issue of acknowledgements in respect of various communications received from citizens.

Encl. : 02 & 01 Pages.

(AMIT KUMAR JAIN)
ASSTT. COMMISSIONER (W)

All C.E.s/System Administrator
All Directors.
All S.Es/Jt.Dir(Rev.)/(Vig.)/(F&A).
All EEs /All ACs/C.S.O.
All Dy.Dir.(Rev.)/(F&A)/(Labour Welfare)/Dy.CSO
All Admn. Officers/ZROs
All Accounts Officers/AAOs.
LO(W)/Consultant(PR)/AE(CCR)

Copy for kind information to :

1. Vice Chairman, DJB.
2. Chief Executive officer.
3. Member(A)/(F)/(W)/(Dr)/Secretary/C.V.O. /Addl. C.E.O.
4. E.E.(EDP) – with the request to upload the same on DJB Website under intimation to this office.

ASSTT. COMMISSIONER (W)

EXECUTIVE ENGINEER (EDP)

DIARY No. 2957

cc: Survey Programme

111/C

GOVERNMENT OF NATIONAL CAPITAL TERRITORY OF DELHI
ADMINISTRATIVE REFORMS DEPARTMENT
7th Level, C-Wing, Delhi Secretariat, I.P. Estate, New Delhi 110002.
E-mail : arupdate@nic.in ; fax : 23392621

No. F.2(6)/2014/AR/6815-6974/C

Dated: 29/04/14

To,

1. All the Pr. Secretaries/Secretaries/Heads of Departments,
Govt. of NCT of Delhi.
2. All the Heads of Local Bodies/Autonomous Bodies,
Govt. of NCT of Delhi.

Subject: An alternate forum i.e. Mediation Centres under Delhi Dispute Resolution Society (DDRS) (Regd.), New Delhi for the public for resolution of their disputes.

Sir/Madam,

It is to inform you that under the Department of Law, Justice & Legislative Affairs, Govt. of NCT of Delhi, a Department of Alternative Disputes Resolution (ADR) was established in November, 2009, in collaboration of Delhi High Court and under this department a society named Delhi Disputes Resolution Society (Regd.) (DDRS) was established with the objective of providing an alternate forum to the public at large for resolution of their disputes amicably, economically and quickly.

In this regard, the Chairman, DDRS vide his letter no. F26/DDRS/Misc./2012/Vol.I/1117 dt. 16.1.2014, addressed to Chief Secretary, Delhi has stated that there are a large number of grievances against various departments, institutions and organizations of the Government, which can be addressed by mediation and conciliation before they culminate into litigations in the courts. Therefore, he has suggested for all the departments/institutions/ organizations/corporations that they are open to refer such grievances/complaints/disputes for mediation/conciliation to the Mediation Centres which are established under the DDRS. A copy of said letter dt. 16.1.2014 is annexed herewith for information and appropriate action.

Yours faithfully,

(Signature)
(Amitabh Joshi)

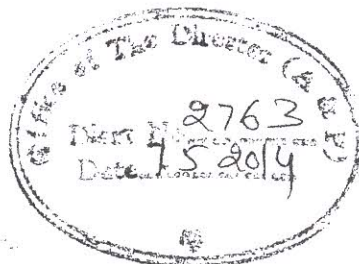
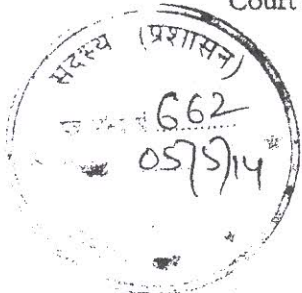
Deputy Director (AR)
Telephone no. : 23392422

Encl. :as above.

No. F.2(6)/2014/AR/ 7008/C

Dated: 29/04/14

Copy for information to the Chairman, Delhi Disputes Resolution Society (Regd.), High Court of Delhi, Sher Shah Road, New Delhi-110003 w.r.t. letter dt. 16.1.2014.



(Signature)
(Amitabh Joshi)
Deputy Director (AR)
Telephone no. : 23392422

Asstt. Commissioner (W)
Delhi Jal Board
Diary No. 2166
Date 08.05.2014

