

GOVERNMENT OF NATIONAL CAPITAL TERRITORY OF DELHI
DIRECTORATE OF TRAINING: UNION TERRITORIES CIVIL SERVICES
Institutional Area, Behind Karkardooma Courts, Shahdara Delhi-110032
Tele Fax : 22388504, Fax No. 22308556, 22303843-44 Email: adtrg5utcs.delhi@nic.in

File No F 9 (2)/2 /2012-13/UTCS/TS-V/ 3053-3219

Date: 08-02-13

To

**All HODs / Local/ Autonomous Bodies and Corporations,
Government of NCT of Delhi.**

Sub: Good Governance Training Programmes for March- 2013.

The Directorate of Training has developed training / refresher programmes for middle / lower level officers / officials under the 'Good Governance' category. During the month of **March 2013**, four training programmes on 'Good Governance' will be organized as detailed below: -

❖ **Citizen Charter (Sevottam)** : A two-day training programme on 'Good Governance and Transparency-Citizen Charter (Sevottam)' is to be held from **05.03.2013 to 06.03.2013**. Transparency, being one of the most important parameters of good governance, has always been a matter of great concern and expectations. Accountability aspects of governance are automatically addressed if there is transparency in the system. Citizen Charter being a powerful tool for transparency and accountability will be the focus of the training programme. **Nominations to be sent latest by 22.02.2012.**

❖ **Bhagidari and Service Delivery**: A two-day training programme on 'Good Governance, Bhagidari and Service Delivery' to be held from **12.03.2013 to 13.03.2013**. The Training Programme on 'Good Governance, Bhagidari and Service Delivery' focuses on developing an understanding about participative and responsive governance in which Citizen - Government interface would be addressed in such a way as to bring about joint ownership of service delivery mechanism. **Nominations to be sent latest by 26.02.2012**

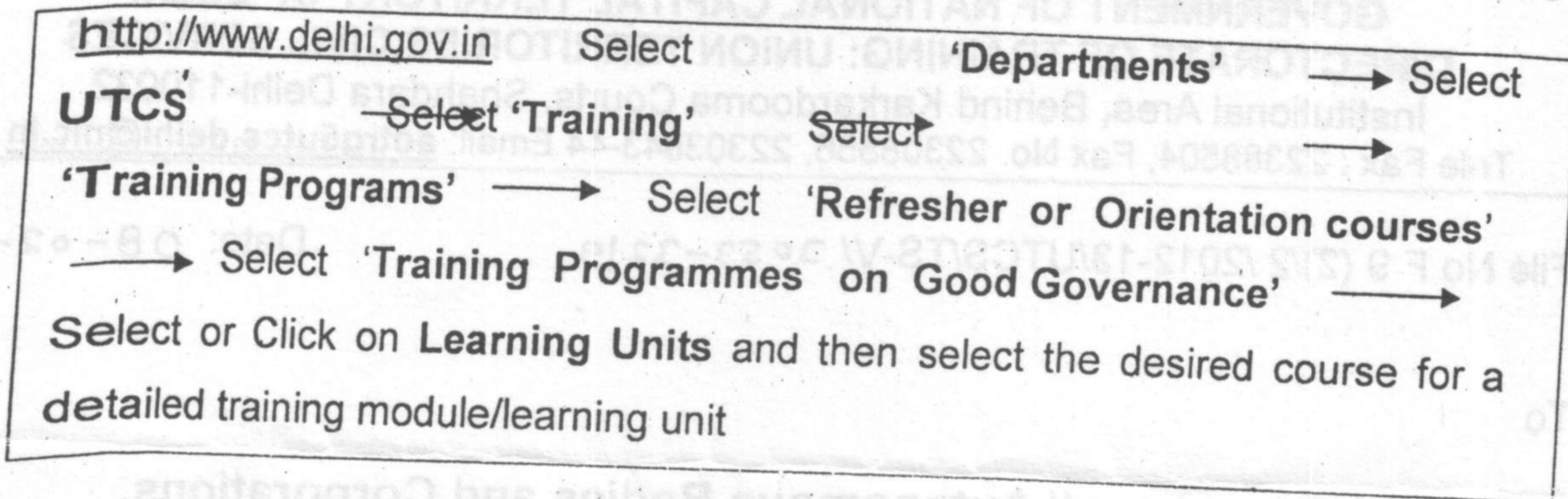
TARGET BENEFICIARIES OF THE COURSES

The Course has been designed to benefit those who, while working in the Government, its local/autonomous bodies, public sector undertakings, are required to play managerial role and are responsible for Good Governance. The Course would be useful to all middle/higher level functionaries. Training Module/Learning Units are enclosed.

The Detailed Training Module / Learning Units are available on our website

Contd. Next page/-

at <http://utcs.delhigovt.nic.in>. The navigation to the courses is as detailed below:-



NOMINATIONS FOR THE COURSE

It is requested that 4-5 suitable officers / officials may be nominated to participate in these courses. The nominations should be sent in time for each course.

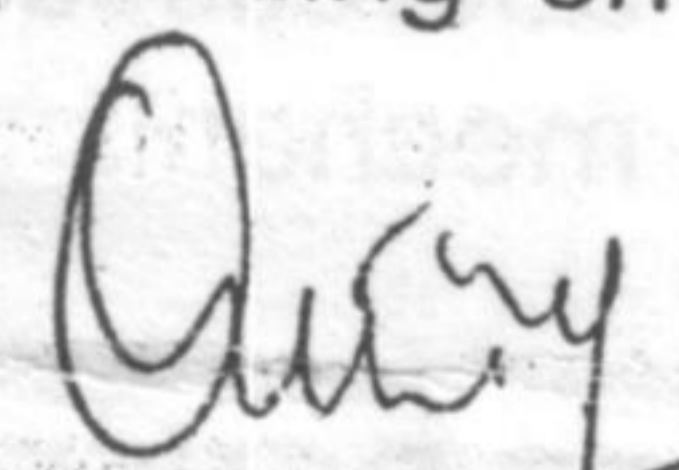
OTHER INSTRUCTIONS for the participants:

1. Participants may contact the undersigned for any information/clarification on training course.
2. Filled up Bio-data forms of nominated officials may be forwarded by department / may be filled by participants at the time of registration at 9.45 a.m. on the first day.
3. Contact number of the participants may kindly be sent with the nomination letter.
4. Bio-data form is available in the department's website www.utcs.delhigovt.nic.in under 'Training'.
5. Contact/correspondence may be made on Phone No. 22388504, Fax No. 22308556 / 22303843 / 22303844 and through Email address adtrg5utcs.delhi@nic.in


(Catherine Mathai)
Assistant Director (Trg.)
Tele : 22388504

Copy to:

The Assistant Director-V (Trg.), Dte. of Training: UTCS for uploading on the website of the Department.


(Catherine Mathai)
Assistant Director (Trg.)