

DELHI TRANSPORT CORPORATION
(A GOVT. OF INDIA UNDERTAKING)
I.P.ESTATE : NEW DELHI

Gr.Cell/Gr.Procedure/91/ 575

Dated: 21-6-91

OFFICE ORDER NO. 12

Sub: Grievance Procedure.

In partial modification of Office Order No.5 (Gr.Cell/Gr.Procedure/86/69 dated 17-1-86 the following amendment in the Grievance Procedure is hereby circulated for the information and necessary action by all concerned:-

" Clause (a) on page 2 of Office Order No.5 may be treated to have been deleted."

Consequent upon the deletion of the above clause in the aforesaid Office Order, the complaints arising out of disciplinary action discharge, termination of services, dismissal, removal etc. of a workmen shall be treated as a Grievance and all such cases of the Ex-employees will continue to be re-considered at the Regional Level through Grievance Procedure, with the assistance of Regional Labour Welfare Officer. After the grievance of an employee/ex-employee is rejected/disposed off at the Regional Level, and if he is dissatisfied with the decision he may appear before the Chairman-cum-Managing Director in person for redressal of the Grievance.



(R.R.SINGH)

CHAIRMAN-CUM-MANAGING DIRECTOR

ALL HODs
ALL RMs
ALL DMS/Unit Officers
ALL AOs
ALL LMOs
ALL NOTICE BOARDS

CC TO: PS to CHAIRMAN-CUM-M D