



# Delhi Transport Corporation

(Govt. of NCT of Delhi)

I.P. Estate: New Delhi-110002

No. Gr. Cell/Gr. Procedure/2012/ 557

Dated: 03 -- 12 - 2012

In partial modification of Office Order No. 12, circulated vide this office letter No. Gr. Cell/Gr. Procedure/9/575 dated 21.06.1991, the following amendment in the Grievance Procedure is hereby circulated for information and necessary action by all concerned:-

Clause (a) on page No. 2 of Office Order No. 5 circulated vide No. Gr.Cell/Gr. Procedure/86/69 dated 17.01.1986, grievance shall not include the following:-

"Complaints arising out of disciplinary action, discharge or dismissal or removal of a workman from service."

It is circulated for information of all concerned that henceforth the representation of the employees related with disciplinary cases/ actions received in Grievance Cell will be dealt as per the established appeal rules on this subject and no mercy appeal on this subject will be dealt by the Grievance Cell at the level of CGM (IR)/CMD.

All concerned are requested to take action accordingly as such all the files/cases pending with IR Section are sent herewith to the concerned units for further disposal as per appeal rules to deal the disciplinary action.

Chief General Manager (HR) 20/11

All HODs.

All RMs

All DMs/Unit Officers

All Notice Boards

c.c. to:

1. Sr. Mgr., I/c CMD Sectt. for kind information of CMD.
2. Sr. Manager (IR) for kind information.
3. All Sr. LWIs/ Jr. LWIs
4. Sh. Ramesh Vats, President, DTC Employees Congress: for information.