## DELHI TRANSPORT CORPORATION (GOVERNMENT OF NCT OF DELHI) I.P.ESTATE: NEW DELHI

No.CGM(Op.)/2013/84

Dated: 18/2/13

As reported in media, the Auto Rickshaw Union has announced a strike on 20<sup>th</sup> & 21<sup>st</sup> February, 2013 in Delhi. Further various Trade Unions have also given notice to go on strike on 20<sup>th</sup> & 21<sup>st</sup> February, 2013. The Corporation and all of us are duty bound to ensure adequate and reliable bus operation especially in view of announcement of strike by Auto Rickshaw Union so that people of Delhi may not suffer. In order to ensure adequate bus operation, the following instructions are issued:

- 1. No officers/operational/technical staff shall remain on leave on these two days. Any leave already sanctioned other than on medical grounds stand cancelled. The absence of the staff on these two days will be treated as unauthorised absence and disciplinary action shall take against such staff. Each DM/RM/Unit Head shall communicate these Orders to the officers/officials under their control.
- 2. In order to ensure smooth outsheding of buses in the morning shift, the DMs. should make an assessment and certain staff of the evening shift may also be called for morning shift duties. Even the staff on rest can be called on duty. If required, operational staff can be sent on line on double duties in emergent condition to ensure adequate buses on line. The DMs./RMs. have to ensure that bus operation do not suffer in any case.
- 3. The DMs. shall report to their respective Depot by 6.00 A.M. in order to ensure timely outsheding of buses.
- 4. All the buses as per schedule of the Corporation will be operated and even extra buses may be outsheded for the convenience of the travelling public.
- 5. Outsheding both in the Morning & Evening shifts shall be completed in time. After completion of outsheding, the RMs. and DMs shall remain mobile in their area of operation especially near important hubs like hospital, railway station, ISBTs etc. for smooth operation of DTC buses and traffic clearance.
- 6. Drivers and conductors shall be instructed to halt the buses properly at all prescribed bus stops and special care be taken for boarding the senior citizen, sick and lady passengers. The commuters may be allowed to carry their luggage in the buses bound for/from Railway Station and ISBTs.

- Recovery vans shall be timely outsheded in order to promptly 7. attend the break down buses.
- RMs./DMs shall ask VMs/Service Providers of low floor buses for 8. adequate arrangement so that the entire low floor fleet are made roadworthy and fit for operation.
- RMs./DMs. shall take all preventive measures and closely watch 9. the situation so that general public may not suffer for the want of public transport.
- Any untoward incident/happening shall be reported to CCR and 10. immediate action be taken for remedy.
- Any subversive activities on the part of DTC staff in creating 11. hurdles in the smooth bus operation bus operation shall be firmly dealt with.
- Depot Managers/Regional Managers shall write to the Police authorities for deployment of adequate Police personnel at the DTC Depots/Bus Terminals and on important bus stands for smooth operation of buses and to avoid any untoward incident.

All Regional Managers shall monitor the arrangement of their respective region since 19th February afternoon and ensure the outsheding of maximum buses and supervise the special arrangements.

Chief General Manager (Op.&Tech.)

All Regional Managers

All Depot Managers

-PS to Hon'ble Minister of Transport, Govt. of NCT of Delhi. Copy to:

-All C.G.Ms.

-Sr. Manager, CMD's Sectt. - for kind information of CMD.

-Sr. Manager, CCR

-Sr. Manager (PR)