DIRECTORATE OF TRAINING: UNION TERRITORIES CIVIL SERVICES GOVERNMENT OF NATIONAL CAPITAL TERRITORY OF DELHI

Institutional Area, Behind Karkardooma Courts, Shahdara Delhi 32 Ph. Nos. 011-22380646, 22304439, 2238174: FAX Nos. 011-22381704, 22301287

File No F 7 /1 /7/ 2011-12/UTCS (TS-III)/ 34450 - 386/6

Date 23-12-11

CIRCULAR

The Directorate of Training is entrusted with the basic responsibility of conducting training programmes for various levels of officials/officers in almost all areas of governance. In keeping with the Training Policy of the Government of NCT of Delhi the Directorate has identified topics having direct relevance to the aspects of good governance. A one-day training course on 'e-Governance' is an important course in the list. This Course shall be held on 29.02.2012.

IMPORTANCE OF THE COURSE

There is nothing about which citizenry is more concerned than quality of public service delivery and the pattern of response they receive from Govt. functionaries. The present course on 'e- Governance' focuses on shift from Governance to e- Governance and various issues relating it.

TARGET BENEFICIERIES OF THE COURSE

The Course has been designed to benefit those who, while working in the Government, its local/autonomous bodies, public sector undertakings, are required to play managerial role and are responsible for Good Governance. The Course would be useful to all middle/higher level functionaries. Training Module is enclosed.

OBJECTIVES OF THE COURSE

At the end of the Course the participants will be able to:

- 1. Explain the concepts of Governance and e-Governance.
- 2. Explain advantages of e-Governance.
- 3. Describe various e-Governance initiatives of GNCTD.
- 4. Describe key challenges of e-Governance

CONTENTS OF THE COURSE

- 1. e- Governance: Definition and Conceptual Frame Work.
- 2. Advantages: e-Governance a tool of Good Governance.
- 3. e-Governance initiatives of GNCTD.
- 4. Key Challenges.

METHODOLOGY OF THE COURSE

The Course would be conducted by experts and experienced in the area of Good Governance. While lecture method would be generally followed, discussion and case examples may also be included in some sessions. The Course would be interactive and participants would be encouraged to raise questions and get the doubts cleared.

NOMINATIONS FOR THE COURSE

- 1. The Course envisages class strength of 40 participants.
- 2. Nominations shall be accepted on first-come-first-serve basis.
- 3. Nomination letter may be sent latest by 24.02.2012.
- 4. Outstation participants are requested to proceed for training only after receipt of confirmation of acceptance of nomination.

OTHER INSTRUCTIONS

- 1. Participants are expected to come prepared with basic information on the course subject.
- 2. Participants may bring copies of the latest departmental/Government circulars/ orders/reports etc., relating to the course subject, if any available. This would benefit other participants, the Directorate and also the faculty.
- 3. Participants are expected to observe punctuality and regularity.
- 4. Participants are expected to keep their mobile phones on silent mode during the training sessions.
- 5. Participants are expected to complete exercises/questionnaires, if any, distributed by the faculty during any training session and also fill up the feedback form.
- 6. Participants are expected to utilize the knowledge gained during the training for efficient discharge of their duties.
- 7. Participants may contact the undersigned for any information/clarification on training course.
- 8. Contact/correspondence may be made on Ph. nos. 011-22380646, 22381704, 22304439 FAX
 Nos. 011-22381704, 22301287 and e-mail address adtrg5utcs.delhi@nic.in or
 dutcs@nic.in

(Pravir Jain)

Assistant Director (Trg. Br. V)

Copy to:

- 1. All HODs/Local/Autonomuous Bodies and State Undertakings /Corporations under GNCTD with the request to send adequate and timely nominations
- S.O. to the Chief Secretary, Govt. of N.C.T. of Delhi, Delhi Secretariat, Delhi.
 P.S. to the Pr. Secy. (Trg), Govt. of N.C.T. of Delhi, Delhi Secretariat, Delhi
- 4. Asstt. Programmer through A.D. (V) for uploading on the website of the Deptt.

(Pravir Jain) Assistant Director (Trg. Br. V)

TRAINING MODULE ON 'e- GOVERNANCE'

		Good Governance
Name of the Package of Courses		One Day (29.02.2012)
Duration of the Course		Four
Number of Sessions		V
Training Branch		Shri Pravir Jain, Assistant Director
Name of the Course Coor	dinator	Topics
Sessions	Duration	e- Governance: Definition and Conceptual Frame Work
Session – I 10.00 am- 11.15 am	75 Min.	e- Governance: Definition and Conceptation
10.00 am- 11.13 am		Tea
Session – II 11.30 am- 12.45 pm	75 Min.	Advantages: e-Governance a tool of Good Governance
11.30 am - 12.43 pm		Lunch GNCTD and
Session – III 1.45 pm - 3.00 pm	75 Min.	e-Governance initiatives of Central Govt., GNCTD and other states
1.45 pm - 3.00 pm		Tea
Session – IV 3.15 pm- 4.30 pm	75 Min.	Key Challenges

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34450-3861 38617-38783, 38257-38423 38 Vishwas Nagar Delhi - 32

Directorate of Training UTCS Estate Officer

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