

DELHI JAL BOARD : GOVT. OF NCT OF DELHI
OFFICE OF THE DIRECTOR (REVENUE)
VARUNALAYA PHASE II : KAROL BAGH : NEW DELHI

No. DJB/DOR/ZRO(HQ)/eSLA/2011/ 102

Dated : 2/1/12

CIRCLAR

Sub:-Gazette Notifications of revised Schedule of citizen services, Competent Officers and Appellate Authorities under the Delhi (Right to Citizens for Time Bound Delivery of Services) Act, 2011 (May be download from the web site of Delhi Government viz. www.delhi.gov.in)

Reference is invited to the Notifications bearing No. F.6(100)/IT/2011 dated 28.12.2011 issued by the Joint Secretary (IT) by the order and in the name of the Lieutenant Government of NCT of Delhi whereby Government of NCT in exercise of the powers conferred by proviso to section 3 and sub-section (1) of section 9 read with sub section (2) of section 11 of the Delhi (Right to Citizens for Time Bound Delivery of Services) Act, 2011, has *interalia* notified following citizen services, Competent Officer and Appellate Authority in respect of Delhi Jal Board:-

S.no.	Name of service	No. of Days for Service Delivery after receipt of Application	Competent Officer	Appellate Authority
52	New Water Connection (Domestic)	Thirty Five Days	Executive Engineer	Joint Director of Revenue
53	Mutation of Water Connection	Fifteen Days	(W/S/R) concerned	concerned
54	Disconnection of Water Connection	Fifteen Days		

2. The same may be noted for information and compliance.

DV

(D. Varma)

Director (Revenue)

upload on the website.
Prabhat
2/1/12
SA
Sanjay

All field Joint Directors of Revenue (alongwith Gazette Notifications)
All Executive Engineers [W/S/R] (— do —)
All ZROs/ Addl. ZROs (— do —)

Copy to:

- PS to Chief Secretary, GNCTD, Delhi Secretariat, IP Estate, ND-2 (2) PS to CEO, DJB
- PS to Secretary (IT), GNCTD
- Addl. Secretary (IT), GNCTD, DoIT, 9th Level, B-Wing, Delhi Secretariat, IP Estate, ND-2
- All Members/ CVO/ Addl. CEO, DJB
- Chief Engineers/All Superintending Engineers/All Directors
- Director (F&A) To ensure imprest related directions.
- All Joint Directors/ All Dy. Directors/ All Assistant Commissioners/ All Administrative Officers
- System Analyst (IT), GNCTD
- Executive Engineer (EDP): To ensure that data received from the ZROs/ Addl. ZROs at email address: djbeslazone@gmail.com is continued to be pro-actively transmitted to the IT Department of Delhi Govt. for integration with eSLA monitoring software and daily monitoring report on this count is duly furnished.
- Consultant (PR): For updating the Citizen Charter in this regard including information to be brought into public domain as to how to avail these services along with name of Competent Officer, number of Disposal Days as per SLA etc. and for publishing in the Varun Patrika.