Delhi Transport Corporation (Government of N.C.T. of Delhi Scindia House: New Delhi.

No.TR/HQ/1/127/2011/3/45

While hearing an appeal case under RTI Act by First Appellate Authority (RTI), the appellant stated that the public transport system in Delhi should be improved so as to provide the safe and reliable public transport. The drivers who are deployed on buses should be properly trained so that they could drive properly. The crew should be taught how to behave with the public and the crew must follow the provisions of Motor Transport Vehicle Act so that no violation of the

Accordingly, all the D.Ms are, therefore, requested to counsel the drivers in their respective depots that while performing their duties they should properly behave with the public and strictly follow the provision of Motor Vehicle Act so that no violation of law can take place. Besides, Dy.CGM (P/Trg.) also requested to emphasize upon the above issues during the course of imparting training to the driver in Training School.

The above instructions may be implemented in letter and spirit to improve the image of the Corporation in the eyes of public at large.

42/10/11/16/

All R.M.s All D.Ms Dy.CGM (P /Trg.) (Dr. G.K. Sharma) Sr. Manager (Tr.)-I

Dated: 22.9.2011