

DELHI JAL BOARD  
OFFICE OF THE DIRECTOR (REVENUE)  
VARUNALAY PHASE-II, KAROL BAGH, NEW DELHI-110005.

No.DJB/DOR/Camps/ Adalats /2011/ 11298 - 11382 Dated: 28.10.2011

INSTRUCTIONAL ORDER

In order to settle the grievance of the consumers within the prescribed time frame with regard to bill related matters, sanction of new water connections, mutation cases etc, it has been decided that all field Jt. Directors should conduct special grievance redressal camps / adalats on every Saturday (except 2<sup>nd</sup> Saturday) in the zones under their jurisdiction as per the schedule given below:-

Date	Time	JD(R)E/NE	JD(R)S/SW/W	JD(R)CNNW
05.11.2011	11.00 A.M. to 1.00 P.M.	ZRO(NE)-I	ZRO(South)-I	ZRO(Central)-I
19.11.2011	-do-	ZRO(NE)II	ZRO(South)-II, G.K.	ZRO(Central)-II
26.11.2011	-do-	ZRO(East)-I	ZRO(South)-II, Lajpat Ngr	ZRO(North)-I
03.12.2011	-do-	ZRO(East)-II	ZRO(South)-III	ZRO(North)-II
17.12.2011	-do-	ZRO(East)-III	ZRO(South)-IV	ZRO(N/W)-I
24.12.2011	-do-	ZRO(East)-IV	ZRO(SW)-I	ZRO(NW)-II
31.12.2011	-do-	-	ZRO(SW)-II	ZRO(NW)-II, Narela
07.01.2012	-do-	-	ZRO(SW)-III	ZRO(NW)-III
21.01.2012	-do-	-	ZRO(W)-I, Janakpuri	ZRO(NW)-III, Kanhaya Nagar
28.01.2012	-do-	-	ZRO(W)-I, Subhash Nagar	ZRO(NW)-IV
04.02.2012	-do-	-	ZRO(W)-II, Punjabi Bagh	-
18.02.2012	-	-	ZRO(W)-III, Janakpuri	-
25.02.2012	-	-	ZRO(W)-III, Paschim Vihar	-

The Jt.Directors may ensure that information regarding above schedule be conveyed through the concerned ZRO/Addl.ZRO to all consumers of the area well in time, so that they may meet them on that day for redressal of their grievances. Progress of every Saturday may be submitted to the undersigned by sending message through SMS / e-mail. (e-mail ID no. is [dvarma@live.com](mailto:dvarma@live.com)) on the same day.

*D Varma*  
28/10  
(D. VARMA)  
DIRECTOR(REVENUE)

All Jt.Directors(Revenue)  
All Dy. Director(Revenue)  
All ZROs/Addl.ZROs(Revenue)

Copy for kind information to:-

1. CEO
2. Member(Finance)

*D Varma*  
28/10  
DIRECTOR(REVENUE)