DIRECTORATE OF TRAINING: UNION TERRITORIES CIVIL SERVICES GOVERNMENT OF NATIONAL CAPITAL TERRITORY OF DELHI Institutional Area, Behind Karkardooma Courts, Shahdara Delhi 32

File No F 7 /1 /6/ 10-UTCS(TS-III)/vol.II/

Date

CIRCULAR

The Directorate of Training is entrusted with the basic responsibility of conducting training programmes for various levels of officials/officers in almost all areas of governance. In keeping with the Training Policy of the Government of NCT of Delhi the Directorate has identified topics having direct relevance to the aspects of good governance. A one day training course on 'Mission Convergence – New Dimension of Good Governance' is an important course in the list. This Course shall be held 20.01.2011 (Thursday)

IMPORTANCE OF THE COURSE

There is nothing about which citizenry is more concerned than quality of public service delivery and the pattern of response they receive from Govt. functionaries. The present course on 'Mission Convergence – New Dimension of Good Governance' focuses on developing an understanding about new dimension of Good Governance in which citizen Govt. interface would be addressed in such a way as to improve service delivery mechanism.

TARGET BENEFICIERIES OF THE COURSE

The Course has been designed to benefit those who, while working in the Government, its local/autonomous bodies, public sector undertakings, are required to play managerial role and are responsible for Good Governance. The Course would be useful to all middle/higher level functionaries. Training Module/Learning Units are enclosed.

OBJECTIVES OF THE COURSE

At the end of the Course the participants will be able to:

- 1. Explain the concept of Good Governance and describe its indicators.
- 2. Explain the concept of Mission Convergence, describe its contextual back ground and define its scope.
- 3. Describe structure of Mission Convergence.
- 4. Describe roles, functions and procedures of Mission Convergence.
- 5. Describe various strategies of Mission Convergence.

CONTENTS OF THE COURSE

- Concept and parameters of Good Governance.
- Concept of Mission Convergence and its contextual back ground.
- 3. Structure, Roles, Responsibilities and Procedures of Mission Convergence.
- 4. Strategies of Mission Convergence.

METHODOLOGY OF THE COURSE

The Course would be conducted by experts and experienced in the area of Good Governance. While lecture method would be generally followed, discussion and case examples may also be included in some sessions. The Course would be interactive and participants would be encouraged to raise questions and get the doubts cleared.

NOMINATIONS FOR THE COURSE

- 1. The Course envisages class strength of 40 participants.
- Nominations shall be accepted on first-come-first-serve basis.
- 3. Nomination letters along with bio-data of the participants in the format prescribed (enclosed) may be sent by 13.01. 2011.
- 4. Nominations received after 13.01.2011 may not be entertained.
- Outstation participants are requested to proceed for training only after receipt

OTHER INSTRUCTIONS

- Participants are expected to come prepared with basic information on the course subject. 1.
- Participants may bring copies of the latest departmental/Government circulars/ 2. orders/reports etc., relating to the course subject, if any available. This would benefit other participants, the directorate and also the faculty.

Participants are expected to observe punctuality and regularity. 3.

- Participants are expected to keep their mobile phones on silent mode during the training 4. sessions.
- Participants are expected to complete exercises/questionnaires, if any, distributed by the 5. faculty during any training session and also fill up the feedback form.
- Participants are expected to utilize the knowledge gained during the training for efficient 6. discharge of their duties.
- Participants may contact the undersigned for any information/clarification on training 7.
- Contact/correspondence may be made on phone nos. 22301287, FAX No. 22308556, email 8. addressadtrg3utes.delhi@nic.in. or ducts@nic.in

(S.S.Rawat) Asstt. Director (Trg. Br. III)

Date 21/14/0

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Copy to:

- 1. All HODs/Local/Autonomuous Bodies and State Undertakings /Corporations under GNCTD with the request to send adequate and timely nominations
- 2. S.O. to the Chief Secretary, Govt. of N.C.T. of Delhi, Delhi Secretariat, Delhi.
- 3. P.S. to the Pr. Secy. (Trg) Govt. of N.C.T. of Delhi, Delhi Secretariat, Delhi

4. E.O for uploading on the website of the Deptt.

Assistant Director (Tr. Br.III)

TRAINING MODULE ON 'MISSION CONVERGENCE - NEW DIMENSION OF GOOD GOVERNANCE'

NY + f the Deckage	Good Governance						
Name of the Package of Courses			One Day (20.01.2011 Thursday)				
Duration of the Course			Four				
Number of Sessions							
Training Branch			III				
Name of the Course Coordinator			Shri S.S. Rawat, Assistant Director				
	:	3.5		.:			
Sessions	Duration		Topics		<u> </u>	-	
Session - I	75 Min.	Good Governance: Key Indicators					
10.00 am- 11.15 am	·						
		Tea_			<u> </u>		
Session – II	75 Min.	Concept of M	lission Convergence	- a new	approach	1:-	
11.30 am- 12.45 pm			·		<u> </u>		
11.30 am- 12.43 pm	<u>. </u>	Lunch			<u> </u>	·	
Session – III 1.45 pm - 3.00 pm	75 Min.	Strategies of	Convergence	<u> </u>	:	· .	
1,45 pm 5.0 -		Tea					
Session - IV	75 Min.	Strategies of	Convergence				
3.15 pm- 4,30 pm	<u> </u>	1 17			· · ·		

LEARNING UNITS ON 'MISSION CONVERGENCE - NEW DIMENSION OF GOOD GOVERNANCE'

Name of the Package of	Courses	Good Gove	rnance	······································	
Duration of the Course		One Day (20.01.2011 Thursday)			
Number of Sessions	Four				
Training Branch Name of the Course Coordinator		III Shri S.S. Rawat, Assistant Director			
	Contents & Sequence	training	material	aid	
1			and aid	""	
Session – I	Good Governance and Key Indie	cators	: 1110		
Explain the concept	Democracy, Government and	Lecture	References		
•	People's participation		of latest books.		
Differentiate and explain the concepts	Public administration and good governance		Articles etc.		
	-Public administration -New Management Policy		Power Point Flip Chart	!	
List the indicators	-Good Governance		White Board		
	Key indicators of good governance				
	-Participation -Rule of Law				
	-Transparency				
	-Responsiveness			:	
	-Consensus				
	-Effectiveness and efficiency				
Evaloin the need	-Accountability				
Explain the need	-Strategic vision			· 1	
	Rule of Law and Development			:	
Session – II	Concept of Mission (onvergence	- a new appro	ach	
Explain the concept and		Lecture	References		
rationale	rationale behind it		of latest	•	
	1	Discussion	Articles	:	
Describe context	Mission Statement – Defined and				
200002	understood				
			Power Point		
	Contextual back ground		Flip Chart		
	Contentant out ground		White Board	i	
Describe scope	Scope		A TIME BOLLE		
Session – III		es of Converg	Jenee	·	
Describe organizational	Organisational restructuring –	Lecture	References		
structure	Bringing several departments	Doctaro	of latest		
Siruoture i 🔻	under one umbrella	Discussion	Articles		
Describe how	diadi one amorena	2 ISOUSION	, in the section of		
procedures and	Procedures and Operational	5	:		
operational mechanism	Mechanism for strengthening]	Power Point		
strengthen service	service delivery mechanism		Flip Chart		
delivery mechanism	Service derivery incentanism	1	White Board		
Session – IV	Stratogic	es of Converg	·		
Describe how	Empowering Communities and	Lecture	References	<u> </u>	
communities are	bringing in confidence	Lecture	of latest	1	
1 .	orniging in connuciace	Discussion	Articles	·!	
empowered	Carrier and Carrie	Discussion	11110103		